

West Mercia Police Quarterly Performance Monitoring Report January – March 2024

GSC Level	Official
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Purpose	Overview of Force Performance
Author	Performance Team,
Addion	Strategy, Planning and Insight
Owner	T/DCC R. Cooper

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Our values: Public first | Compassionate | Courageous | Ownership | Inclusive

Force KPIs - Key Crimes - Summary

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Highest			orded Cr Average for		Vi	olence	With In	jury	(T		ape eased repor	ting)		Ro	bbery		Re	esidenti	ial Burg	Ilary	Bus		comm glary	unity		Vehicle	Offend	:es	(0	Crimes & C	tic Abus rimed Incid crease on 2	ents
↓ Lowest	Year to Date 22/23	Date		Is this Statistically Significant compared to the previous 12 months	Year to Date 22/23	Date	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 22/23	Year to Date 23/24		compared	Year to Date 22/23	Date	on Previous	Is this Statistically Significant compared to the previous 12 months	Year to Date 22/23	Date	% Change on Previous Year	compared	Year to Date 22/23	Year to Date 23/24	on Previous	Is this Statistically Significant compared to the previous 12 months	Year to Date 22/23	Date	on	Is this Statistically Significant compared to the previous 12 months	Date 22/23	Date	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months
West Mercia	94,982	87,103	-8%	Yes	11,330	10,486	-7%	Yes	1,495	1,231	-18%	Yes	692	606	-12%	Yes	3,452	3,394	-2%	No	1,645	1,563	-5%	No	4,801	4,428	-8%	Yes	27,002	24,362	-10%	Yes
South Worcestershire	23,837	21,819	-8%	Yes	2,773	2,485	-10%	Yes	376	278	-26%	Yes	167	142	-15%	No	980	1,041	6%	No	505	452	-10%	No	1,375	1,286	-6%	No	6,240	5,468	-12%	Yes
North Worcestershire	22,297	20,021	-10%	Yes	2,545	2,339	-8%	Yes	316	246	-22%	Yes	204	174	-15%	No	818	824	1%	No	295	397	35%	Yes	1,466	1,471	0%	No	6,300	5,518	-12%	Yes
Herefordshire	12,197	11,069	- 9 %	Yes	1,517	1,494	-2%	No	216	198	-8%	No	68	60	-12%	No	517	476	-8%	No	219	178	- 19 %	Yes	369	316	-14%	Yes	3,383	3,114	-8%	Yes
Shropshire	19,210	18,428	-4%	Yes	2,305	2,224	-4%	No	280	228	-19%	Yes	102	87	-15%	No	748	648	-13%	Yes	387	343	-11%	No	806	742	-8%	No	5,476	5,120	-7%	Yes
Telford & Wrekin	17,441	15,766	-10%	Yes	2,190	1,944	-11%	Yes	307	281	-8%	No	151	143	-5%	No	389	404	4%	No	239	194	- 19 %	Yes	785	613	-22%	Yes	5,603	5,142	-8%	Yes
MSG - to February 2024																									=							
	MSG Average							-	_			Upper ar	nd Low	er Lim	its			0	ther N	ISG Force	es			***	2		West I	Mercia				

It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

- Year To Date runs from April to last day of the previous month.
- * National methodology used. This incorporates burglary of a shed or other outbuilding not connected to the main property into Residential Burglary instead of Business & Community Burglary. This is in line with national reporting practises.
- Forces are ordered lowest to highest volume of crimes recorded per 1,000 population left to right.
- MSG data included is from the latest release February 2024.
- Significance level is measured at 95%.

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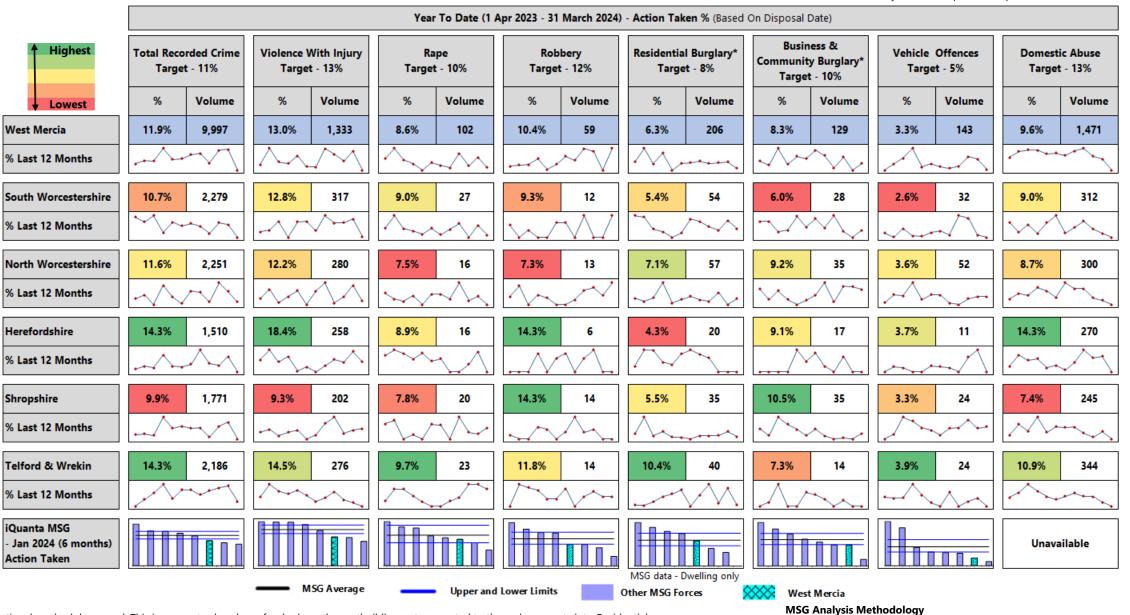
- SPI/2024/181

Performance Report Qtr.4 Jan – Mar 2023/2024

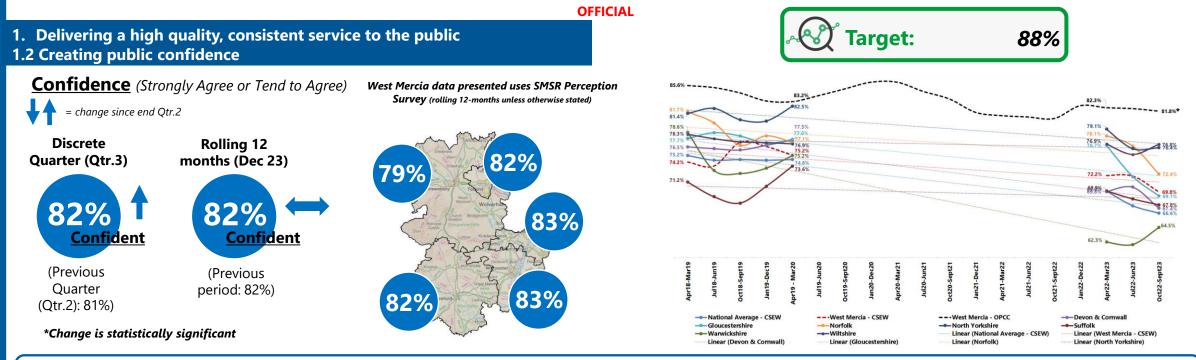
Key crimes - OC1-8 (minus 5) – Action Taken - Summary

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Disposal dates can be added retrospectively, therefore previous months data will be refreshed and will most likely differ from previous reports.



- * National methodology used. This incorporates burglary of a shed or other outbuilding not connected to the main property into Residential Burglary instead of Business & Community Burglary in line with national reporting practises.
- MSG analysis for Action Taken is currently under development therefore OC1&1A is shown above. Forces are ordered best to worse left to right. Outcome rates have been calculated using LPA Geography **not** OIC Command.
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.
- iquanta A ratio is calculated by taking the outcome volumes divided by crimes recorded in the given time period. ForceSight – This uses an outcomes average and doesn't take into account crime volumes.



Public Confidence Headlines

- As at end December 2023, with a figure of 82%, the force remains below the aspirational figure of 88%.
- From the period ending March 2021, there is a statistically significant decline in public confidence decreasing from 86%. There has been no change in the confidence figure this quarter compared to last (when considering the rolling figure).
- Using the CSEW survey, the force's latest confidence figure is 70%, a fall since last quarter (72%) a trend seen with many other Most Similar Group (MSG) forces. West Mercia currently ranks 3rd out of eight MSG forces no change since last quarter.

Public Confidence: LPA

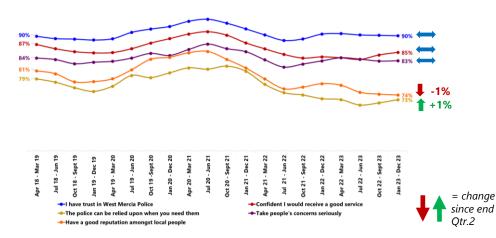
- Compared to the previous quarter, there has been very little change in public confidence by LPA.

- However, since the period ending March 2021, North Worcestershire and Shropshire have all seen statistically significant falls in public confidence (falling from 87% and 86% respectively).

Public Confidence: Drivers

- Three out of five drivers have remained the same this quarter. Feeling confident you would receive a good service has gone up 1% and taking people's concerns seriously has gone down by 1%.

- From the **period ending June 2021**, there has been a **statistically significant decline in all drivers**. 'West Mercia having a good reputation amongst local people' has decreased most markedly – a fall of 11%, to 75%.



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2. Public Contact and Call Handling - Emergency Response Times by Grade

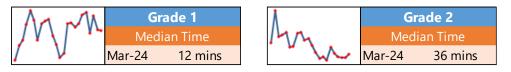
Due to SAAB being unable to back record convert data, analysis and insight is only available from March 2022 onwards. 'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected.

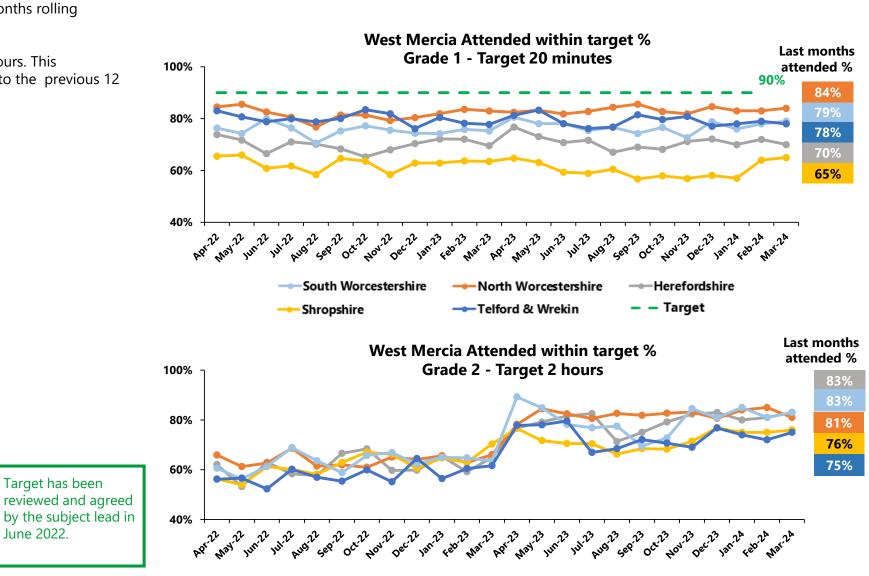


- 76% of Grade 1 incidents were attended within 20 minutes. This is 14 percentage points below the target. This is an increase of 1.5 percentage points compared to the previous 12 months rolling average.
- 80% of Grade 2 incidents were attended within 2 hours. This is an increase of 5.3 percentage points compared to the previous 12 months rolling average.

Target has been

June 2022.





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Target:

minutes.

Grade 1 - 90% attendance within target of 20

Grade 2 - Reduction in dispatch time.

2. Public Contact and Call Handling 999 Performance – Internal Data

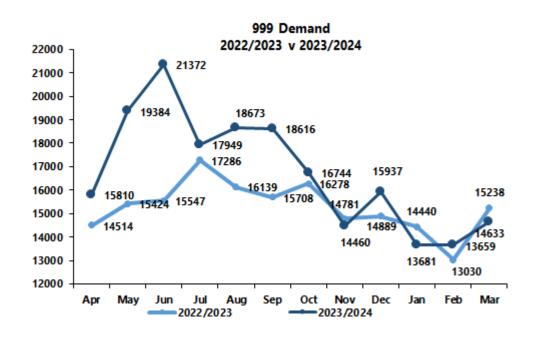


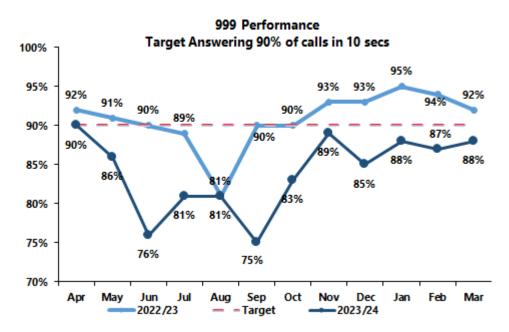
Key points

- Last month there was a **7% (974) increase** in **999 call demand** compared to the previous month with 14,633 calls recorded; the second consecutive increase following a year of trending decrease to volumes recorded in 2022/2023.
- 88% of 999 calls answered within 10 seconds increasing by 1 percentage points from the previous month.

What does this mean?

- Despite an **increase in demand**, similar to that found in 2022/2023, **performance increased**. However, this was below the target.
- Performance has **not been above target** since **April 2023.**
- Inhibitors to improvement include:
 - SAFE issues on 04, and 06-08 March.
 - 09 March Switchboard & SOH Outage. The Switchboard issues continued until the afternoon of Tuesday 12 March.
 - 14 March High volume of 999 calls relating to a male on a bridge.
 - 20 March Switchboard left logged in leading to an impact on calls into the OCC.
 - 26-27 March SAFE running slow.
 - 31 March SAFE outage due to BST.
- Average 999 talk time decreased by 2 seconds on the previous month to 04:52.
- **4 calls** were passed onto **buddy forces** in February an increase of 3 from the previous month. Note that Buddy call data has a one month lag.





SPI/2024/181

Performance Report Qtr.4 Jan – Mar 2023/2024

2. Public Contact and Call Handling 101 Answered by Interval

Key points

- Last month the OCC saw **17,726 101 calls**; of which **74% (13,129)** were **answered**.
- **Demand increased** by **9% (1491)** from the **lowest volumes** recorded in **the year to date** in the previous month.
- 48% of answered 101 calls were answered in 30 seconds or less; a decrease of 9 percentage points from the previous month.
- **18%** of **101 calls** took **over 7 minutes to answer; an increase** of **4 percentage points** from the previous month.

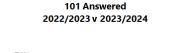
What does this mean?

- Average 101 talk time decreased by 8 seconds on the previous month to 05:26.
- As demand has increased, performance has decreased.
- The increase in 999 and 101 demand and issues with Switchboard has likely driven the decrease in performance.
- Year to date demand is below that recorded in 2022/2023; decreasing throughout the year.
- Despite this and the work of Project Switch, the **proportion answered** remains **below 2022/2023.**

Target:

101 calls: 60% answered within 30 seconds

Last reviewed by subject lead April 2023

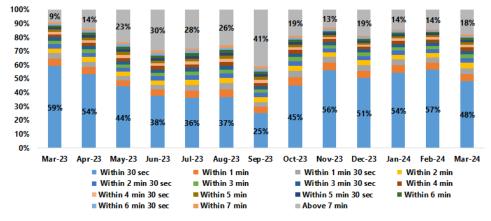


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25,000



101 Answered by Interval (Seconds)



March 2024 Breakdown

Within 30 seconds	48 %	Within 4 minutes 30 seconds	75%
Within 1 minutes	53%	Within 5 minutes	77%
Within 1 minutes 30 seconds	58%	Within 5 minutes 30 seconds	78%
Within 2 minutes	62%	Within 6 minutes	80%
Within 2 minutes 30 seconds	65%	Within 6 minutes 30 seconds	81%
Within 3 minutes	68%	Within 7 minutes	82%
Within 3 minutes 30 seconds	70%	Above 7 minutes	18%
Within 4 minutes	73%		

2. Public Contact and Call Handling 101 Mean Wait Time

Key points

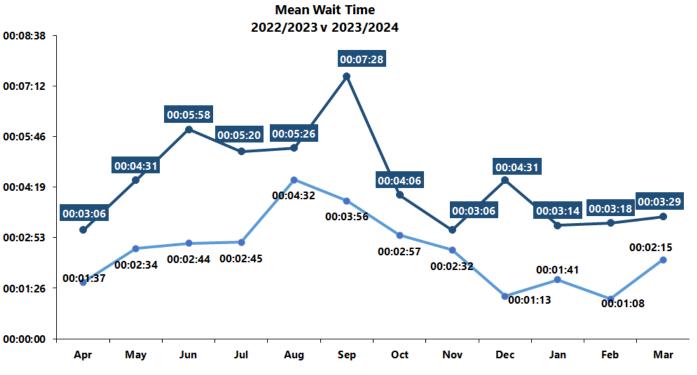
• Last month's **mean wait time** was **3 minutes 29 seconds**, an **increase of 11 seconds** from the previous month; the second consecutive month of increase.

What does this mean?

- This **increase** is **very likely driven** by the **increase in 999 and 101 demand** and **systems issues**.
- Year to date mean wait time remains above those reported in the previous year.
- However, there has been a substantial reduction from the first two quarters of the year to date, which is likely driven by Project Switch.

Data relates to answered and abandoned calls

November 2023 - Reverted to mean from median to compare with switchboard data.



3. Road Safety – Killed and Seriously Injured

KSI reporting a month behind going forward due to delay between collisions and data being available.

Key Points



SPI/2024/181

Mar 2023/2024

Target:

Reduction on 2022/2023 volumes.

Reduction in 500CC Motorcycle collisions and casualties.

Last reviewed by subject lead April 2023.



YTD 2023/2024 Fatal Casualties have increased by 31% (14)

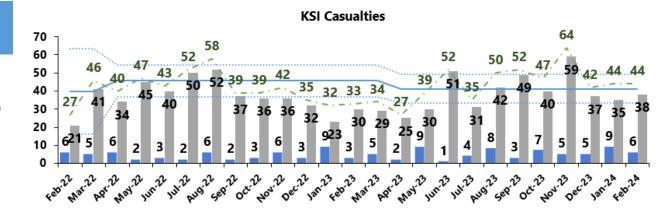
- compared to YTD 2022/23.
- YTD 2023/2024 Fatal Collisions have increased by 18% (8) compared to YTD 2022/23.
- YTD 2023/2024 Serious Casualties have increased by 5% (22) compared to YTD 2022/23.
- YTD 2023/2024 Serious Collisions have decreased by 4% (16) compared to YTD 2022/23.
- YTD 2023/2024 25% (15) of fatalities are motorcyclists.
- YTD 2023/2024 Pedestrian Fatal Casualties have increased by 43% (3) compared to YTD 2022/23.
- YTD 2023/2024 Pedestrian Serious Casualties have increased by 23% (15) compared to YTD 2022/23.

What does this mean?

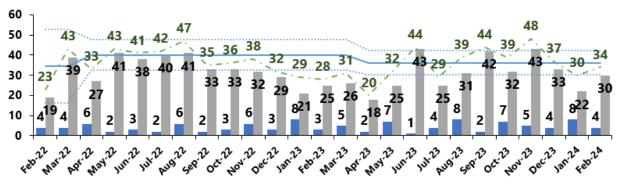
75%

ikely o

- 18% (15) of collisions involved a motorcyclist, of which 5 occurred in North Worcestershire, 4 in Shropshire, 3 in Herefordshire, 2 in South Worcestershire and 1 in Telford & Wrekin in December 2023, January 2024 and February 2024.
 - There were no repeat locations.
 - 93% (14) of casualties were male.
- The Department for Transport's latest report in March 2023 on road usage shows that, generally, national road usage is in line with pre Covid-19 levels.
- Therefore, it is probable that the increase in fuel costs are continuing to not impact on road usage.



KSI Collisions



500CC Motorcycle	YTM	ΥТМ	% Change	% of all Motorcycle	% of all Motorcycle
Casualties	2022/23	2023/24	76 Change	Casualties YTM 2022/23	Casualties YTM 2023/24
Fatal Casualties	11	10	-9%	79%	67%
Serious Casualties	60	44	-27%	58%	54%
500CC Motorcycle	YTM	YTM	a. a	% of all Motorcycle	% of all Motorcycle
Collisions	2022/23	2023/24	% Change	Collisions	Casualties YTM 2023/24
Fatal Collisions	11	10	-9%	79%	63%
Serious Collisions	53	42	-21%	54%	55%

		Mar-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 23/24	Year To Date 22/23	YTD* % Change 23/24 Vs 22/23		Mar-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 23/24	Year To Date 22/23	YTD* % Change 23/24 Vs 22/23
Total Recorded Crime	8745	6,982	7,259	-4%	No	- may	87,103	94,982	-8%	Drug Offences	194	188	3%	No	$\sim\sim\sim$	2,251	2,057	9%
Violence With Injury	1070	838	874	-4%	No	M	10,486	11,330	-7%	Possession 102 of Weapons 71	88	90	-2%	No	M	1,078	1,058	2%
Violence Without Injury	2685	2,057	1,983	4%	No	mi	23,792	27,531	-14%	Public Order	551	633	-13%	No		7,600	9,922	-23%
Rape	158 92	102	103	-1%	No	NV	1,231	1,495	-18%	Misc. Crimes 186 Against Society 127	170	165	3%	No	\mathbb{W}	1,985	1,885	5%
Other Sexual Offences	272	208	193	8%	No	M	2,321	2,607	-11%									
Personal Robbery	74	49	47	5%	No	m	562	624	-10%	Domestic Abuse 2510 (Crimes & Crimed Incs.) 1991	2,066	2,030	2%	No	\sim	24,362	27,002	-10%
Business Robbery	12	6	4	64%	No	N	44	68	-35%	Vulnerable Adults 1356 (Crimes & Crimed Incs.) 976	979	952	3%	No	M	11,427	13,996	-18%
Residential Burg	358 215	255	283	-10%	No	-	3,394	3,452	-2%	Child at Risk 2507 (Crimes & Crimed Incs.) 1842	2,149	2,034	6%	No	N	24,403	26,094	-6%
Burg - Business & Community	164 106	103	130	-21%	No	M	1,563	1,645	-5%	Child Sexual Exploitatio 79 (Crimes & Crimed Incs.) 31	33	50	-34%	No	\sim	599	655	-9%
Vehicle Offences	497	347	369	-6%	No	\sim	4,428	4,80 <mark>1</mark>	-8%									
Theft from Person	53 28	25	34	-27%	No	M	411	488	-16%	Serious Violence	825	858	-4%	No	~~~	10,290	11,160	-8%
Bicycle Theft	102 29	65	63	4%	No	M	750	796	-6%	Alcohol Related 569 394	345	391	-12%	No	hh	4,695	5,737	-18%
Shoplifting	794 492	777	<mark>818</mark>	-5%	No	~~~~	9, <mark>81</mark> 1	7,734	27%	Incidents 21925	15,424	16,188	-5%	No	~~~~	194,252	240,368	-19%
All Other Theft Offences	780 627	524	606	-14%	No	~~~~	7,273	8,504	-14%	Anti Social 2323 Behaviour 1257	1,286	1,375	-6%	No	\sim	16,501	21,437	-23%
Criminal Damage & Arson	868	623	677	-8%	No	M	8,123	8,985	-10%	Mental Health	5	8	-40%	No	V	100	156	-36%

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold or are statistically significant.
- Despite the decrease in volumes, West Mercia still has the 2nd highest volume of crimes within its MSG.
- Nationally there has been a decrease in Total Recorded Crime since May 2023.



GOLD

Upper Threshold Value	Exceeds Upper Threshold	11
Lower Threshold value	Exceeds Lower Threshold	

5. Crime and Detections - Total recorded crime – South Worcestershire

| | | | | |

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 | | THICSHO | ia value | |
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| | Mar 2024 | 12 month
average | | and the second se | Year To
Date
 | YTD Last
Year

 | YTD %
Change | Trend Previous 12 Projected
Months 6 Months

 | | Mar 2024
 | 12 month
average | Last month
change on 12
months ave. | Is the change
statistically
significant?
 | Year To
Date | YTD Last
Year | YTD %
Change | Trend Previous 12 Projected
Months 6 Months |
| 2165
1808 | 1,747 | 1,818 | -4% | No | 21,819

 | 23,837
 | -8% |

 | Drug Offences 56
35 | 39
 | 44 | -12% | No
 | 530 | 544 | -3% | Martin |
| 271
191 | 203 | 207 | -2% | No | 2,485

 | 2,773
 | -10% | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

 | Possession of Weapons 10 | 20
 | 19 | 8% | No
 | 222 | 256 | -13% | M |
| 622
439 | 474 | 461 | 3% | No | 5,529

 | 6,365
 | -13% | ~~~~~

 | Public Order Offences 136 | 152
 | 160 | -5% | No
 | 1,915 | 2,441 | -22% | m |
| 48 | 23 | 23 | -1% | No | 278

 | 376
 | -26% | M

 | Misc. Crimes Against 55
Society 17 | 47
 | 41 | 15% | No
 | 489 | 435 | 12% | M |
| 72
32 | 43 | 45 | -5% | No | 545

 | 624
 | -13% | WM~

 | |
 | | |
 | 5 | | | |
| 24
1 | 8 | 11 | -24% | No | 127

 | 149
 | -15% | Maria

 | |
 | | |
 | | | | |
| 5 | 5 | 3 | 100% | NA | 15

 | 18
 | -17% | m

 | Domestic Abuse 585
(Crimes & Crimed Incs.) 455 | 494
 | 456 | 8% | Yes
 | 5,468 | 6,240 | -12% | m |
| 111
53 | 71 | 87 | -18% | No | 1,041

 | 980
 | 6% |

 | Hate Crime 74
(Crimes & Crimed Incs.) 31 | 55
 | 43 | 29 % | No
 | 510 | 628 | -19% | man pro- |
| 57
27 | 27 | 38 | -28% | No | 452

 | 505
 | -10% |

 | Vulnerable Adults 291
(Crimes & Crimed Incs.) 204 | 243
 | 206 | 18% | No
 | 2,476 | 2,971 | -17% | www |
| 174
55 | 84 | 107 | -22% | No | 1,286

 | 1,375
 | -6% | ~~~~

 | Child At Risk 571
(Crimes & Crimed Incs.) 351 | 447
 | 432 | 3% | No
 | 5,189 | 5,533 | -6% | m |
| 22
3 | 11 | 8 | 35% | No | 98

 | 147
 | -33% | Marro

 | Child Sexual Exploitatio 21
(Crimes & Crimed Incs.) 3 | 7
 | 11 | -36% | No
 | 131 | 148 | -11% | m |
| 36 | 29 | 29 | 0% | No | 347

 | 242
 | 43% | Maria

 | Serious Violence 269 | 198
 | 203 | -2% | No
 | 2,432 | 2,731 | -11% | |
| 221
124 | 212 | 215 | -2% | No | 2,583

 | 2,068
 | 25% | Mula

 | |
 | | |
 | | | | • • |
| 203 | 118 | 146 | -19% | No | 1,750

 | 2,153
 | -19% | Vin

 | Incidents 5707 | 3,863
 | <mark>4,116</mark> | -6% | No
 | 49,393 | 61,855 | -20% | m / |
| 243
155 | 181 | 177 | 2% | No | 2,127

 | 2,386
 | -11% | - hand when

 | Anti Social 601
Behaviour 338 | 327
 | 371 | -12% | No
 | 4,457 | 5,634 | -21% | |
| | 2165 1808 271 191 622 439 48 15 72 32 24 1 5 0 111 53 57 27 174 55 22 3 36 4 221 124 203 156 243 | 1808 1,747 1808 1,747 271 203 622 474 48 23 15 23 72 43 24 8 5 5 0 5 111 57 27 27 174 84 25 11 36 29 221 212 203 118 243 181 | Mar 2024 average 2165 1,747 1,818 1808 207 271 203 207 191 203 207 622 474 461 439 23 23 72 43 45 32 43 45 32 43 45 32 43 45 32 43 45 32 43 45 32 3 3 11 5 5 3 5 5 3 3 111 71 87 57 27 38 174 84 107 55 211 8 36 29 29 221 212 215 118 146 243 181 177 | Mar 2024 12 month
average change on 12
months ave. 2165 1,747 1,818 -4% 271 203 207 -2% 622 474 461 3% 439 474 461 3% 48 23 23 -1% 72 43 45 -5% 32 43 45 -5% 32 43 45 -5% 32 43 1 -24% 1 71 87 -18% 57 27 38 -28% 111 71 87 -18% 57 27 38 -28% 174 84 107 -22% 3 29 29 0% 44 29 29 0% 421 212 215 -2% 36 29 29 0% 421 212 215 -2% | Mar 2024 average change on 12
months ave. statistically
significant? 2165 1,747 1,818 -4% No 271 203 207 -2% No 221 203 207 -2% No 622 474 461 3% No 439 474 461 3% No 48 23 23 -1% No 15 72 43 45 -5% No 32 48 11 -24% No 1 5 5 3 100% NA 11 71 87 -18% No 57 27 38 -28% No 65 84 107 -22% No 174 84 107 -22% No 3 29 29 0% No 36 29 29 0% No 221 <td>Mar 2024 12 month
average statistically
months ave. statistically
significant? Tear 10
Date 2165 1,747 1,818 -4% No 21,819 271 203 207 -2% No 2,485 622 474 461 3% No 5,529 439 474 461 3% No 2,78 622 474 461 3% No 2,78 439 23 23 -1% No 278 72 43 45 -5% No 545 24 8 11 -24% No 127 5 5 3 100% NA 15 111 71 87 -18% No 1,041 55 3 100% NA 15 111 71 87 -18% No 1,286 22 11 8 35% No 98 <t< td=""><td>Mar 2024 12 month
average change on 12
months ave. statistically
significant? Year 10 Year 2165 1,747 1,818 -4% No 21,819 23,837 271 203 207 -2% No 2,485 2,773 622 474 461 3% No 5,529 6,365 48 23 23 -1% No 278 376 72 43 45 -5% No 545 624 24 8 11 -24% No 127 149 5 5 3 100% NA 15 18 111 71 87 -18% No 1,041 980 57 27 38 -28% No 452 505 174 84 107 -22% No 1,286 1,375 22 11 8 35% No 98 147</td><td>Mar 2024 12 month
average change on 12
months ave. statistically
significant? Tear 10
Date T1D Cast
Year T1D %
Change 2165 1,747 1,818 -4% No 21,819 23,837 -8% 271 203 207 -2% No 2,485 2,773 -10% 622 474 461 3% No 5,529 6,365 -13% 48 23 23 -1% No 278 376 -26% 772 43 45 -5% No 545 624 -13% 32 43 11 -24% No 127 149 -15% 5 3 100% NA 15 18 -17% 111 57 38 -28% No 452 505 -10% 57 27 38 -28% No 1,286 1,375 -6% 57 27 38 35% No <td< td=""><td>Mar 2024 12 month
average change on 12
months ave. read 10
significant? 110 fast
Date 110 fast
Vear 110 fast
Change 110 fast
Months 110 fast
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The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Key Points

- Business Robbery has met the upper threshold, but it is too small a volume to test for statistical significance.
- Last month Domestic Abuse saw a statistically significant increase compared to the twelve-month average.

Upper Threshold Exceeds Upper Threshold Threshold 12 Lower Exceeds Lower Threshold 12

OFFICIAL

5. Crime and Detections - Total recorded crime – North Worcestershire

															Ihresho	old value	Threshold
	Mar 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months 6 Months		Mar 2024	12 month average	Last month I change on 12 months ave.	ls the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Projected Months 6 Months
Total Recorded Crime	1.630	1,668	-2%	No	20,021	22,297	-10%		Drug Offences 23	50	43	17%	No	514	449	14%	\sim
Violence With Injury	194	195	0%	No	2,339	2,545	-8%		Possession of Weapons 10	21	21	0%	No	252	265	-5%	Mr.
Violence Without Injury 4	488	443	10%	No	5,314	6,244	-15%		Public Order Offences 272	120	142	-15%	No	1,698	2,462	-31%	man from
Rape 3	20	21	-2%	No	246	316	-22%	Mart	Misc. Crimes Against 48 Society 22	31	35	-11%	No	418	421	-1%	\sqrt{m}
Other Sexual Offences	37	38	-1%	No	450	566	-20%	Mary mar									
Personal Robbery	5	14	- 64 %	No	165	186	-11%	V									
Business Robbery	1	1	-22%	NA	9	18	-50%		Domestic Abuse 608 (Crimes & Crimed Incs.) 442	453	460	-1%	No	5,518	6,300	-12%	
Residential Burglary	61	69	-11%	No	824	818	1%	man	Hate Crime 68 (Crimes & Crimed Incs.) 25	27	33	-17%	No	390	555	-30%	~~~~
Business & Community 4 Burglary	33	33	0%	No	397	295	35%		Vulnerable Adults 306 (Crimes & Crimed Incs.) 206	195	198	- 2 %	No	2,377	3,073	-23%	V
Vehicle Offences	118	123	-4%	No	1,471	1,466	0%		Child At Risk 589 (Crimes & Crimed Incs.) 389	498	453	10%	No	5,431	5,873	-8%	M M
Theft from Person	4	9	-53%	No	102	97	5%	Mana mar	Child Sexual Exploitatio 19 (Crimes & Crimed Incs.) 1	4	9	-54%	No	104	123	-15%	- May man
Bicycle Theft	- 9	7	26%	No	86	123	-30%	Malan	Serious Violence 229	192	192	0%	No	2,307	2,486	-7%	
Shoplifting 2	- 192	195	-1%	No	2,339	1,944	20%	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~									
All Other Theft Offence:	120	136	-12%	No	1,632	1,947	-16%	my	Incidents 5100	3,549	3,678	-4%	No	44,141	54,877	-20%	m
Criminal Damage 22 & Arson 1	126	147	-14%	No	1,765	1,933	-9%	May m	Anti Social 569 Behaviour 247	323	311	4%	No	3,731	4,896	-24%	m

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- There were **no statistically significant changes** compared to the twelve-month average.

5. Crime and Detections - Total recorded crime – Herefordshire

	Mar 2	024 12 mont average	change on 12	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Projected Months 6 Months		Mar 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months 6 Months
Total Recorded Crime	- 950	922	3%	No	11,069	12,197	- 9 %		Drug Offences 33	31	27	13%	No	329	292	13%	man
Violence With Injury	12 :	125	-1%	No	1,494	1,517	-2%		Possession of Weapons 3	10	11	-10%	No	133	111	20%	
Violence Without Injury 25	2/3	269	4%	No	3,226	3,768	-14%		Public Order Offences 62	69	76	-10%	No	915	1,277	-28%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Rape 2	- 18	17	9 %	No	198	216	-8%	\sim	Misc. Crimes Against 34 Society 9	24	21	12%	No	257	261	-2%	\sim
Other Sexual Offences	35	31	12%	No	376	420	-10%										
Personal Robbery	10	5	103%	Yes	59	63	-6%	M									
Business Robbery	0	1	-100%	NA	1	5	-80%		Domestic Abuse 327 (Crimes & Crimed Incs.) 237	238	260	-8%	No	3,114	3,383	-8%	man
Residential Burglary		40	-22%	No	476	517	-8%	Maria	Hate Crime 43 (Crimes & Crimed Incs.) 12	14	18	-20%	No	210	331	-37%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Business & Community 2 Burglary 1	7	15	-53%	No	178	219	-19%	~~~~	Vulnerable Adults 279 (Crimes & Crimed Incs.) 146	184	177	4%	No	2,123	2,553	-17%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Vehicle Offences	35	26	33%	No	316	369	-14%	- Martin	Child At Risk 382 (Crimes & Crimed Incs.) 223	371	294	26%	Yes	3,530	3,632	-3%	
Theft from Person	3	5	-35%	No	46	49	-6%	- Juna	Child Sexual Exploitatio 13 (Crimes & Crimed Incs.) 0	3	7	-59%	No	87	78	12%	-
Bicycle Theft	11	10	10%	No	120	137	-12%	1 min	Serious Violence	120	121	-1%	No	1,454	1,500	-3%	
9) Shoplifting	_ /1	69	4%	No	822	764	8%	When									•••••••
All Other Theft Offences	92	91	2%	No	1,087	1,162	-6%	- Viv-	Incidents 2855 2238	2,012	2,018	0%	No	24,220	30,558	-21%	Source of the second se
Criminal Damage 11 & Arson 6	3 10 [.]	86	17%	No	1,036	1,050	-1%	M	Anti Social 313 Behaviour 129	170	175	-3%	No	2,094	2,652	-21%	m
											1						

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Key Points

- Personal Robbery has met the upper threshold and is a statistically significant increase.
- Last month Child At Risk incidents saw a statistically significant increase compared to the twelve-month average.

13

Exceeds Upper

Threshold

Exceeds Lower

Upper Threshold

Value

Lower Threshold value

Exceeds Upper

Threshold

Exceeds Lower

14

Upper Threshold

Value

Lower

5. Crime and Detections - Total recorded crime – Shropshire

							-								l	Thresho	ld value	Threshold
		Mar 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Projected Months 6 Months		Mar 202	4 12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Projected Months 6 Months
Lotal Recorded Crime	1776 1425	1,402	1,536	- 9 %	No	18,428	19,210	-4%		Drug Offences	32	34	-6%	No	408	394	4%	w have
Violence With Injury	222 162	167	185	-10%	No	2,224	2,305	-4%		Possession of Weapons	²³ 17	19	- 9 %	No	225	206	9 %	
Violence Without Injury	562 361	418	424	-1%	No	5,083	5,538	-8%	many m	Public Order Offences	13 07 113	136	-17%	No	1,632	1,918	-15%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Rape	34 13	15	19	-21%	No	228	280	-19%	Mm		¹⁶ 30	34	-12%	No	408	403	1%	\sim
Other Sexual Offences	62 26	48	43	13%	No	512	530	-3%	\sim									
Personal Robbery	13 3	2	7	-69%	No	78	92	-15%	m									
Business Robbery	3 0	0	2	-100%	NA	9	10	-10%	-		20 93 420	427	-2%	No	5,120	5,476	-7%	
Residential Burglary	86 39	57	54	6%	No	648	748	-13%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		⁵² 29	28	4%	No	334	464	-28%	And the
Business & Community Burglary	40 24	20	29	-30%	No	343	387	-11%	V		74 66 162	180	-10%	No	2,160	2,638	-18%	man / m
Vehicle Offences	103 31	57	62	-8%	No	742	806	-8%	N	Child At Risk (Crimes & Crimed Incs.)	27 75 399	426	-6%	No	5,117	5,415	-6%	
Theft from Person	17 0	1	7	-86%	No	84	105	-20%	Manno	Child Sexual Exploitatio (Crimes & Crimed Incs.)	²² 16	14	12%	No	172	167	3%	W/M
Bicycle Theft	19 4	10	8	25%	No	96	138	-30%	Man	Serious Violence	²² 59 165	183	-10%	No	2,191	2,281	-4%	M.M.
Shoplifting	182 78	170	191	-11%	No	2,293	1,559	47%	Maria									
All Other Theft Offences	193 117	108	135	-20%	No	1,619	1,862	-13%	Maria	Incidents	3,303 3,303	3,505	-6%	No	42,054	51,379	-18%	
	205 117	137	150	-8%	No	1,796	1,929	-7%			78 74 256	277	-7%	No	3,318	4,517	-27%	~~~~~

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- There were **no statistically significant changes** compared to the twelve-month average.

Exceeds Upper

Threshold

Exceeds Lower

15

Upper Threshold

Value

Lower Threshold value

5. Crime and Detections - Total recorded crime – Telford & Wrekin

	Mar 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months 6 Months		Mar 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months 6 Months
Total Recorded Crime	1,252	1,314	-5%	No	15,766	17,441	-10%		Drug Offences 45	42	39	7%	No	470	378	24%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Violence With Injury 222	151	162	-7%	No	1,944	2,190	-11%	man	Possession of Weapons 11	20	21	-2%	No	246	220	12%	\sim
Violence Without Injury 358	398	387	3%	No	4,640	5,616	-17%		Public Order Offences	97	120	-19%	No	1,440	1,824	-21%	
Rape 37	26	23	11%	No	281	307	-8%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Misc. Crimes Against 39 Society 22	38	34	10%	No	413	365	13%	Mym
Other Sexual Offences 23	45	37	23%	No	438	467	-6%	\sim							1		
Personal Robbery 0	24	11	117%	Yes	133	134	-1%	m									
Business Robbery 0	0	2	-100%	NA	10	17	-41%		Domestic Abuse 553 (Crimes & Crimed Incs.) 381	461	429	8%	No	5,142	5,603	-8%	
Residential Burglary 48 17	34	34	1%	No	404	389	4%	N	Hate Crime 54 (Crimes & Crimed Incs.) 27	24	28	-15%	No	337	483	-30%	vm/
Business & Community 30 Burglary 10	16	16	-1%	No	194	239	-19%	him	Vulnerable Adults 281 (Crimes & Crimed Incs.) 180	195	191	2%	No	2,291	2,761	-17%	m
Vehicle Offences 92 39	53	51	4%	No	613	785	-22%	man and a second	Child At Risk 568 (Crimes & Crimed Incs.) 372	434	428	1%	No	5,136	5,641	-9 %	m
Theft from Person 2	6	7	-11%	No	81	90	-10%	- A martin	Child Sexual Exploitatio 18 (Crimes & Crimed Incs.) 5	3	9	-66%	No	105	139	-24%	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Bicycle Theft 0	6	8	- 29 %	No	101	156	-35%	Maria	Serious Violence 217	150	159	-6%	No	1,906	2,162	-12%	Min
Shoplifting 155	132	148	-11%	No	1,774	1,399	27%	\sim									•
All Other Theft Offences	86	99	-13%	No	1,185	1,380	-14%	min	Incidents 3834	2,697	2,870	-6%	No	34,444	41,699	-17%	m m
Criminal Damage 157 & Arson 90	78	117	-33%	No	1,399	1,485	-6%		Anti Social 433 Behaviour 190	210	242	-13%	No	2,901	3,738	-22%	~~~~

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Key Points

• Personal Robbery has exceeded the upper threshold and is a statistically significant increase.

5. Crime and Detection – National Policing Measures Data up to January 2024

Key priorities of the Beating Crime Plan: murder, serious violence, domestic abuse, neighbourhood crime and drug supply/county lines.

Target for Homicide and Serious Violence: Reduction in volume.

Target for Neighbourhood Crimes: Reflect or better than the National picture.

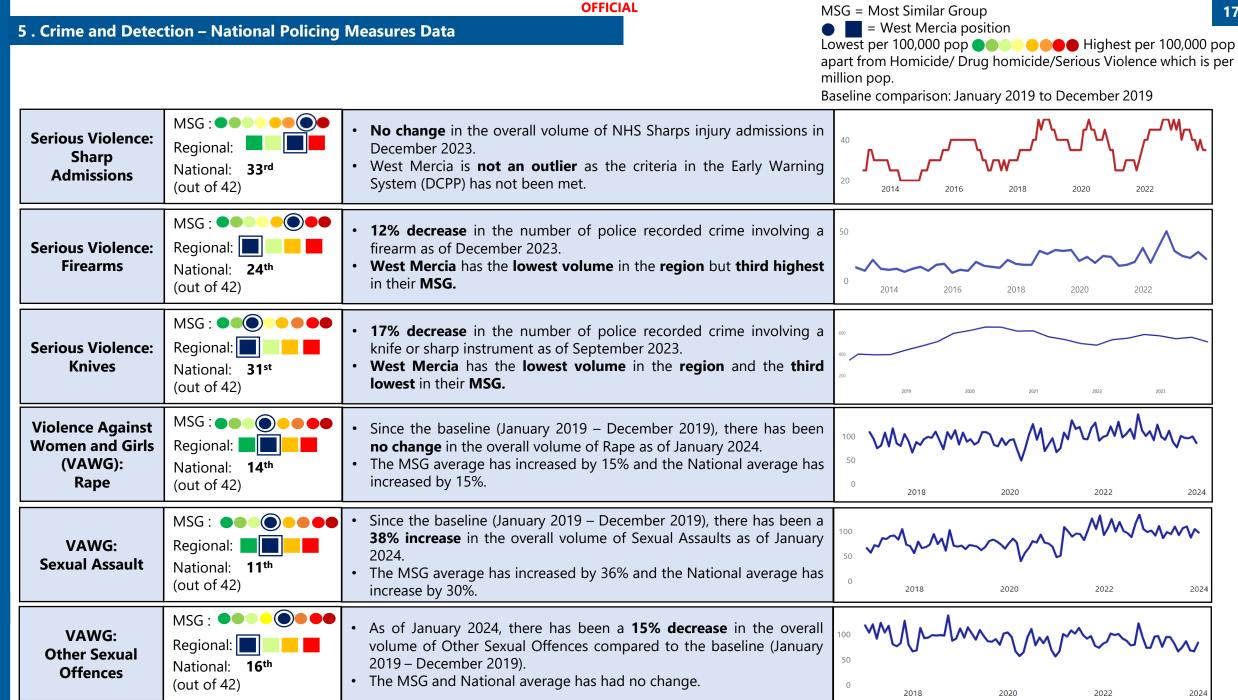
West Mercia position

Baseline comparison: January 2019 to December 2019

Homicide	MSG: Regional: National: 29th (out of 42)	•	Homicide YTM has reduced from 16 to 8 compared to last year. West Mercia are currently 13th highest in the country. Based on PRC (2 years up to January 2024 per year per million population). West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met.	4 2 0 2017	Homicides in month Average monthly homicides in 12 months to month end Average monthly homicides in 12 months to month end Average monthly homicides in 12 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months to month end Average monthly homicides in 2 months Average monthly homicides in 2 m
Neighbourhood: Burglary (Residential)	MSG : Regional: National: 24th (out of 42)	•	 28% decrease when compared to the baseline (baseline Jan 2019 – Dec 2019) whilst the MSG average is a decrease 34% and the National average is a 33% decrease. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	400 200 0	2018 2020 2022 2024
Neighbourhood: Robbery (Personal)	MSG : Regional: National: 16 th (out of 42)	•	No change , whilst the MSG average has decreased by 14% and the National average has decrease by 15% when compared to the baseline (January 2019 – December 2019). West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met.	50 0	2018 2020 2022 2024
Neighbourhood: Theft from Person	MSG Regional: National: 5th (out of 42)	•	51% decrease whilst the MSG average has decreased by 23% and the National average has increased by 11% when compared to the baseline. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met.	100 50 0	2018 2020 2022 2024
Neighbourhood: Vehicle Crime	MSG : Regional: National: 12 th (out of 42)	•	17% decrease in West Mercia, whilst the MSG average has decreased by 21% and the National average has decreased by 18% when compared to the baseline. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met.	500 0	2018 2020 2022 2024
Drug Homicides*	MSG: Regional: National: 27th (out of 42)	•	Since the baseline (January 2019 – December 2019), there has been an average of 4.8 drug related homicides per year per million as of December 2023.	or	Drug related homicides: homicides that have involved drug users dealers or have been related to drugs in any way. Measured in r year per million on Homicide by Force (HI) on the DCPP.

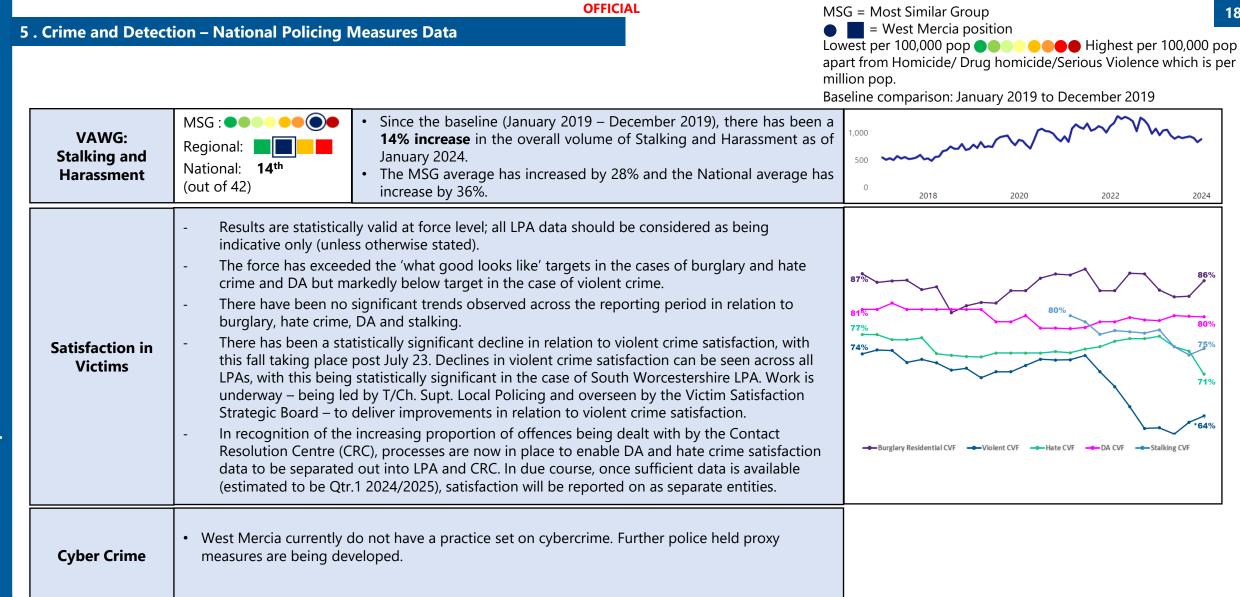
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GOLD

17



18

6. Domestic Abuse Volume of DA Crimes / Crimed Incidents

Target: 5% increase on 2022/2023 Last reviewed by subject lead

April 2023

SPI/2024/181

2023/2024

Mar

Performance Report Qtr.4 Jan –

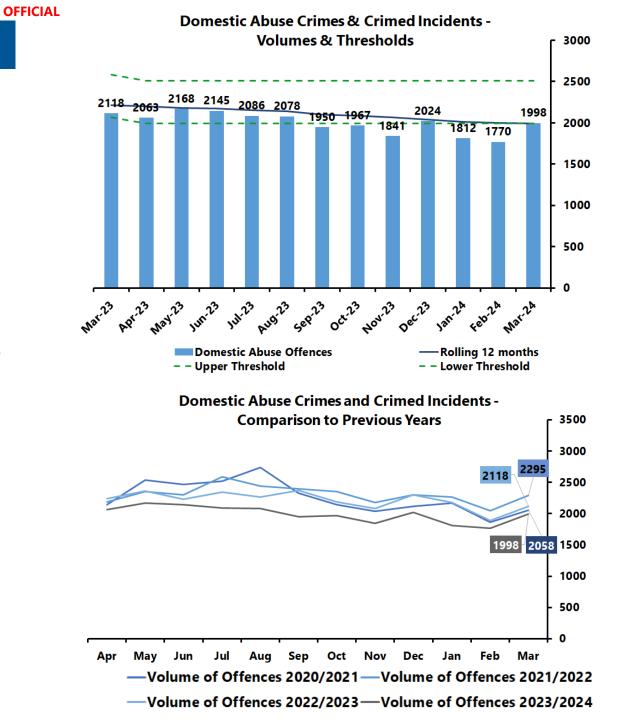
Key Points

- **Domestic Abuse** Crimes and Crimed Incidents volumes have **increased** by **13% (228)** from the previous month to within the expected range.
- Volumes have remained below volumes of the previous three years and have not hit the target in the past throughout the year to date. This is likely driven by changes to course of conduct offences this year.

What does this mean?

10% -20% Highly unlikely

- A **substantial increase** in **Telford & Wrekin 25% (91)** drove the increase in volumes force wide. Increases were recorded in all LPAs except Herefordshire 5% (11).
- **211 repeat addresses** were recorded in **December**; with one address in Telford recorded seven times, one being Assault with Injury. 21 records have no address.
- 19% (373) of crimes relate to Stalking and Harassment, an increase of 6% (22) from the previous month. This was driven by an increase of 43% (26) in Telford & Wrekin with a 53% (19) increase in Stalking Offences.
- In the 2023/2024 there has been a 17% reduction in Stalking and Harassment compared to 2022/23 compared to 10% reduction for all crimes and crimed incidents in the same period. Therefore it appears that DA recording is decreasing overall alongside course of conduct changes.
- 38% (3) of all homicides in 2023/2024 relate to Domestic Abuse.
- The **12-month rolling average** has **decreased** through the 2023/2024 year.



9. Service Users - Satisfaction

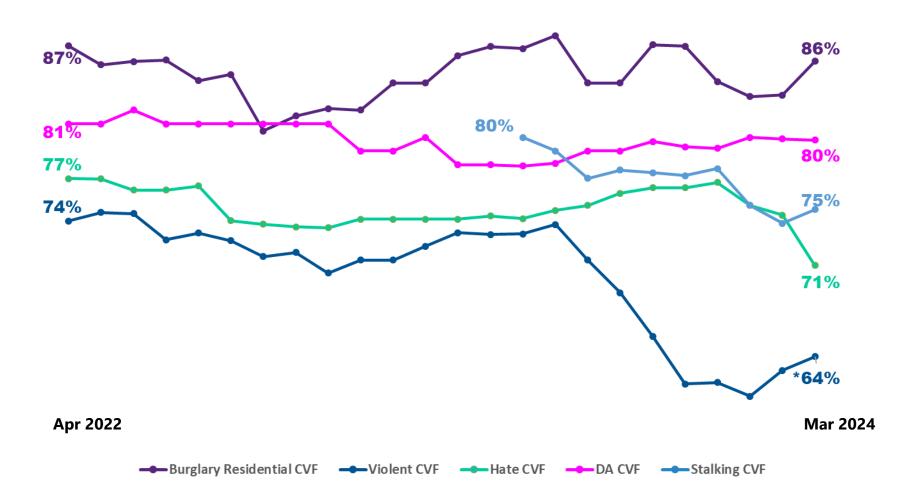
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All Charts: % Com	pletely	, Very	or Fairly	/ Satisfied

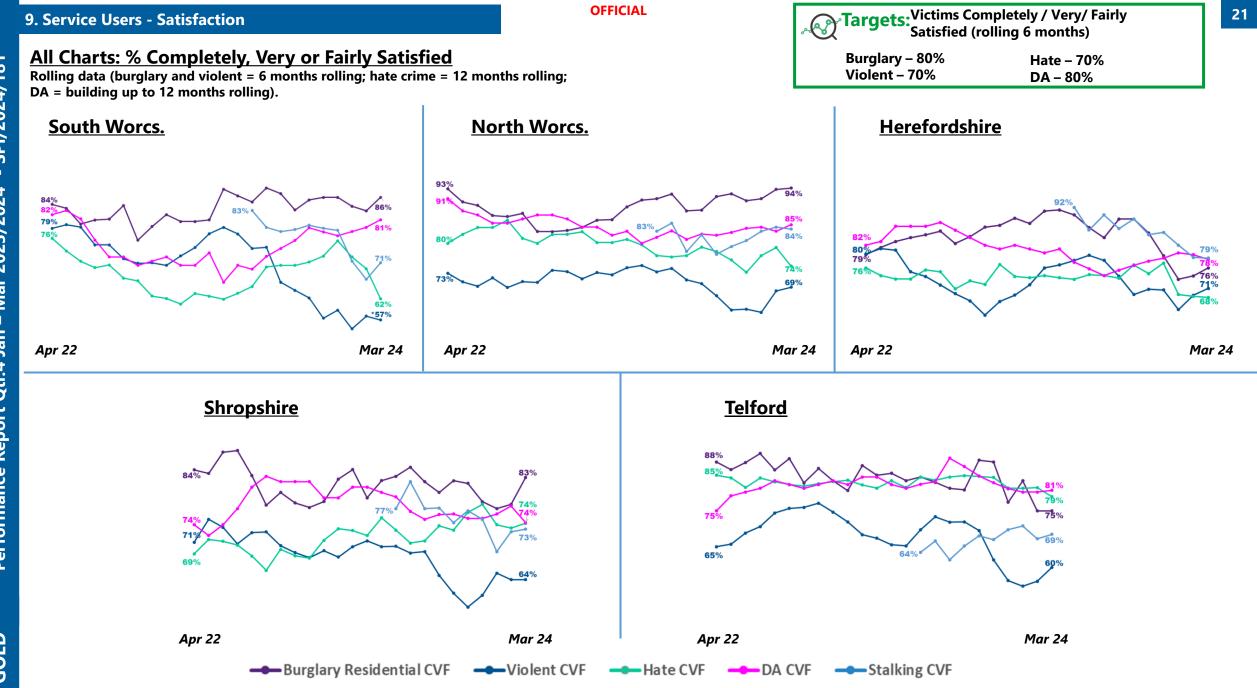
Rolling data (burglary and violent = 6 months rolling; hate crime = 12 months rolling; DA = building up to 12 months rolling).



Age Targets:	Victims Completely / Very/ Fairly Satisfied (rolling 6 months)	
Burglary – 80%	Hate – 70%	
Violent – 70%	DA – 80%	



* Change over reporting period shown is statistically significant



* Change over reporting period shown is statistically significant

- SPI/2024/181 Performance Report Qtr.4 Jan – Mar 2023/2024



Please forward any feedback in relation to this report to <u>SPIPerformance@westmercia.pnn.police.uk</u>