



West Mercia Police

Qtr. 1 2024/2025 Performance Monitoring Report

July 2024



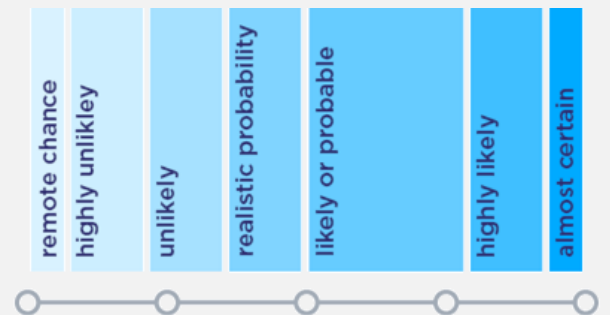
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Author	Performance Team, Strategy, Planning and Insight
Owner	T/DCC R. Cooper

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Professional head of intelligence assessment

In effect from March 2018



Summary - Force Key Performance Indicators - Key Crime Types

Total recorded crime volumes continue to be below 2023/2024. This change is statistically significant at force level and across all LPAs

Year to month statistically significant increases, have been recorded against:

- Rape – South Worcestershire
- Business & Community Burglary – Force Level and North Worcestershire

Year to month statistically significant decreases, have been recorded against:

- Violence with Injury – Force level, North Worcestershire and Shropshire
- Residential Burglary – Force level, South Worcestershire and Herefordshire
- Vehicle – Force level, Shropshire and Telford & Wrekin
- Domestic Abuse – Force level and all LPAs apart from South Worcestershire



	Total Recorded Crime				Violence With Injury				Rape				Robbery				Residential Burglary				Business & Community Burglary				Vehicle Offences				Domestic Abuse (Crimes & Crimed Incidents)			
	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months	Year to Date 23/24	Year to Date 24/25	% Change on Previous Year	Is this Statistically Significant compared to the previous 12 months				
West Mercia	23,238	21,184	-9%	Yes	2,910	2,595	-11%	Yes	331	319	-4%	No	148	151	2%	No	862	640	-26%	Yes	365	423	16%	Yes	1,173	1,033	-12%	Yes	6,229	5,539	-11%	Yes
South Worcestershire	5,647	5,365	-5%	Yes	679	626	-8%	No	60	93	55%	Yes	27	32	19%	No	261	175	-33%	Yes	107	97	-9%	No	291	325	12%	No	1,315	1,364	4%	No
North Worcestershire	5,526	5,049	-9%	Yes	713	591	-17%	Yes	63	52	-17%	No	56	46	-18%	No	207	173	-16%	No	93	132	42%	Yes	383	350	-9%	No	1,460	1,249	-14%	Yes
Herefordshire	2,941	2,589	-12%	Yes	413	360	-13%	No	51	46	-10%	No	16	13	-19%	NA	142	71	-50%	Yes	45	54	20%	No	80	74	-8%	No	793	643	-19%	Yes
Shropshire	4,867	4,250	-13%	Yes	609	509	-16%	Yes	64	55	-14%	No	21	31	48%	No	163	133	-18%	No	69	75	9%	No	201	154	-23%	Yes	1,314	997	-24%	Yes
Telford & Wrekin	4,193	3,799	-9%	Yes	514	499	-3%	No	75	64	-15%	No	29	31	7%	No	89	87	-2%	No	53	65	23%	No	207	129	-38%	Yes	1,314	1,144	-13%	Yes

- Year To Date runs from April to last day of the previous month.
- NA results are due to the volume size being too small for the significance test.
- Significance level is measured at 95%.

Investigation Quality

All Local Policing Areas are above target in relation to Victim Needs Assessments

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Date	Geographical LPA				OIC Command									
	Action Taken		Outcome 16		Crimes Recorded Within 24 Hours	Open Investigations			Victim Code Of Compliance					
	% Total Recorded Crime	% Domestic Abuse	% All Crime	% Domestic Abuse		TRC Open Investigations	Open Investigations - No OIC Investigation Plan	Open Investigations - No Review/Supervisor Review	Opt In	Overdue Updates	Victim Needs Assessment	Victim Letter Sent*	Victim Personal Statement option Provided	
	YTM - June 24	YTM - June 24	YTM - June 24	YTM - June 24	Jun-24	(As of 09/07/24)	(As of 09/07/24)	(As of 09/07/24)	(As of 09/07/24)	(As of 09/07/24)	Jun-24	(As of 10/07/24)		
Origin of Data	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Crime Recording Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	Supervisors Reviews Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	VISION Report	LPA Dip Sampling	Victims Dashboard	
West Mercia	12.5%	8.7%	28%	64%	55%	12,705	210	1127	57%	8.3%	93%	Currently unavailable	57%	
South Worcestershire	12.1%	9.5%	28%	48%	66%	2702	8	240	58%	7.5%	93%		38%	
North Worcestershire	13.2%	8.6%	26%	61%	74%	2562	23	120	49%	7.3%	98%		66%	
Herefordshire	12.6%	8.6%	32%	56%	75%	1678	9	228	64%	4.3%	92%		42%	
Shropshire	10.2%	5.7%	28%	66%	62%	2525	77	317	63%	7.9%	86%		33%	
Telford & Wrekin	14.9%	10.8%	30%	67%	69%	1877	19	170	62%	1.5%	92%		47%	

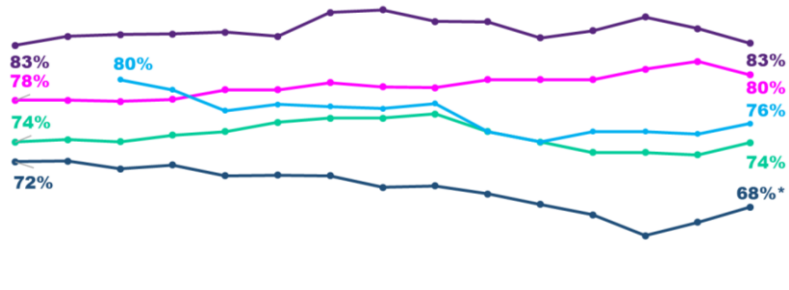
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.
- *Victim Letter Sent = currently unavailable due to West Mercia taking part in MoJ pilot to explore new methodology for VCOP metrics.
- VPS Offer = Historic VPS data has been updated in line with new methodology, therefore spark lines will not match previous reporting. Percentages are now based off 'T' values only.

Victim Satisfaction

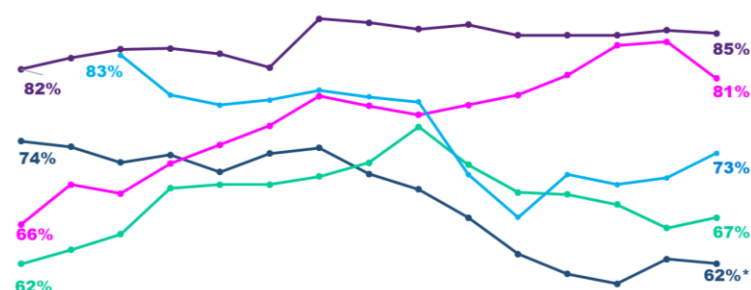
Burglary and hate are both above target across most Local Policing Areas. North Worcestershire is above target across each area of victim satisfaction.

Target: Victims Completely / Very / Fairly Satisfied) 12 months rolling
 Burglary – 80% Hate – 75%
 Violent – 70% Domestic Abuse – 82%

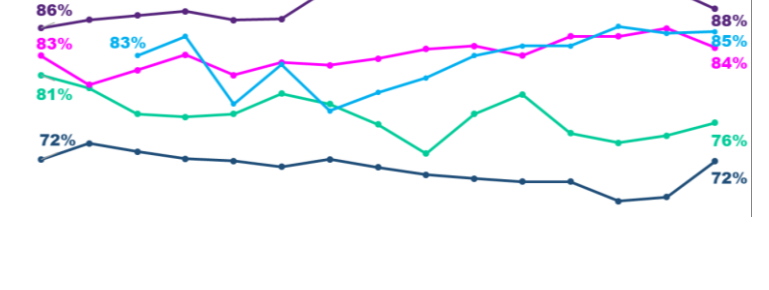
West Mercia



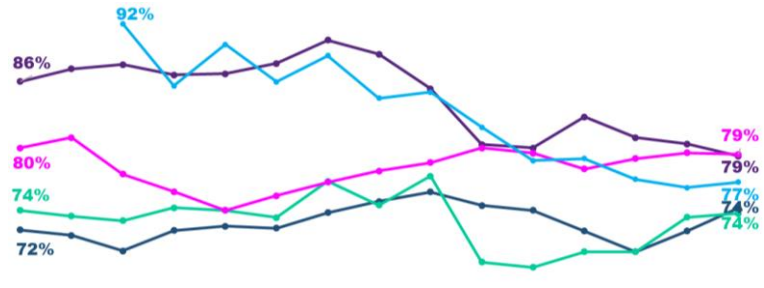
South Worcestershire



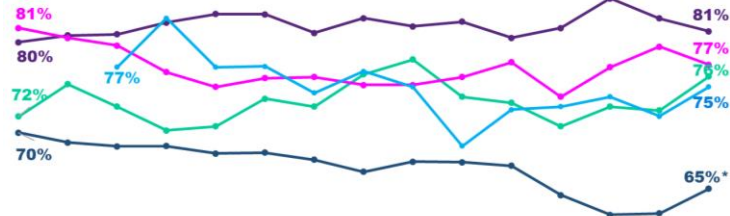
North Worcestershire



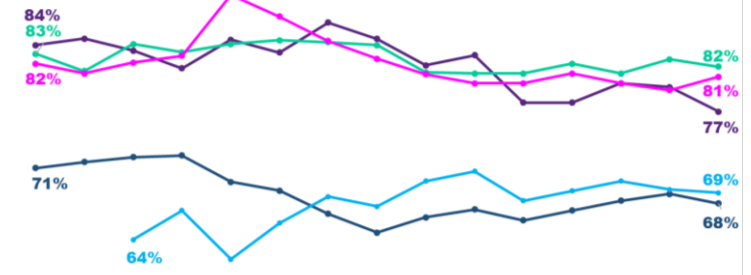
Herefordshire



Shropshire



Telford & Wrekin



● Burglary Residential CVF
 ● Violent CVF
 ● Hate CVF
 ● DA CVF
 ● Stalking CVF

*Change over reporting period shown is statistically significant

National Policing Measures Data up to April 2024 shows West Mercia is not an outlier across all crime types.

Lowest per 100,000 pop Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

MSG = Most Similar Group
 = West Mercia position

Baseline comparison: January 2019 to December 2019

<p>Homicide</p>	<p>MSG: </p> <p>Regional: </p> <p>National: 26th (out of 42)</p>	<ul style="list-style-type: none"> Homicide YTM has reduced from 17 to 9 compared to last year. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
<p>Neighbourhood: Burglary (Residential)</p>	<p>MSG : </p> <p>Regional: </p> <p>National: 26th (out of 42)</p>	<ul style="list-style-type: none"> 31% decrease when compared to the baseline (baseline Jan 2019 – Dec 2019) whilst the MSG average is a decrease 35% and the National average is a 34% decrease. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
<p>Neighbourhood: Robbery (Personal)</p>	<p>MSG : </p> <p>Regional: </p> <p>National: 15th (out of 42)</p>	<ul style="list-style-type: none"> 7% decrease when compared to the baseline (baseline Jan 2019 – Dec 2019) whilst the MSG average has decreased by 16% and the National average has decrease by 16%. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
<p>Neighbourhood: Theft from Person</p>	<p>MSG </p> <p>Regional: </p> <p>National: 5th (out of 42)</p>	<ul style="list-style-type: none"> 54% decrease whilst the MSG average has decreased by 21% and the National average has increased by 19% when compared to the baseline. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
<p>Neighbourhood: Vehicle Crime</p>	<p>MSG : </p> <p>Regional: </p> <p>National: 12th (out of 42)</p>	<ul style="list-style-type: none"> 21% decrease in West Mercia, whilst the MSG average has decreased by 21% and the National average has decreased by 19% when compared to the baseline. West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
<p>Drug Homicides*</p>	<p>MSG: </p> <p>Regional: </p> <p>National: 22nd (out of 42)</p>	<ul style="list-style-type: none"> Since the baseline (January 2019 – December 2019), there has been an average of 4.2 drug related homicides per year per million as of April 2024. This is a decrease from an average of 4.8 drug related homicides per year per million in December 2023. 	<p>* Drug related homicides: homicides that have involved drug users or dealers or have been related to drugs in any way. Measured in per year per million on Homicide by Force (HI) on the DCPP.</p>

National Policing Measures Data up to April 2024

Lowest per 100,000 pop Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

MSG = Most Similar Group
 = West Mercia position

Baseline comparison: January 2019 to December 2019

Serious Violence: Sharp Admissions	MSG: Regional: National: 7th (out of 42)	<ul style="list-style-type: none"> • 14% decrease in the overall volume of NHS Sharps injury admissions in February 2024 compared to the baseline. • West Mercia is not an outlier as the criteria in the Early Warning System (DCPP) has not been met. 	
Serious Violence: Firearms	MSG : Regional: National: 19th (out of 42)	<ul style="list-style-type: none"> • 17% decrease in the number of police recorded crime involving a firearm as of March 2024. • West Mercia has the second lowest volume in the region but second highest in their MSG. There is no data for one force in the MSG. 	
Serious Violence: Knives	MSG : Regional: National: 15th (out of 42)	<ul style="list-style-type: none"> • 15% decrease in the number of police recorded crime involving a knife or sharp instrument as of December 2023 when compared to the baseline (January 2019 – December 2019). • West Mercia has the second lowest volume in the region but the fourth highest in their MSG. 	
Violence Against Women and Girls (VAWG): Rape	MSG : Regional: National: 13th (out of 42)	<ul style="list-style-type: none"> • Since the baseline (January 2019 – December 2019), there has been a 2% decrease in the overall volume of Rape as of April 2024. • The MSG average has increased by 15% and the National average has increased by 16%. 	
VAWG: Sexual Assault	MSG : Regional: National: 10th (out of 42)	<ul style="list-style-type: none"> • Since the baseline (January 2019 – December 2019), there has been a 34% increase in the overall volume of Sexual Assaults as of April 2024. • The MSG average has increased by 32% and the National average has increase by 29%. 	
VAWG: Other Sexual Offences	MSG: Regional: National: 15th (out of 42)	<ul style="list-style-type: none"> • As of January 2024, there has been a 16% decrease in the overall volume of Other Sexual Offences compared to the baseline (January 2019 – December 2019). • The MSG average has increased by 5% and the National average has increased by 4%. 	

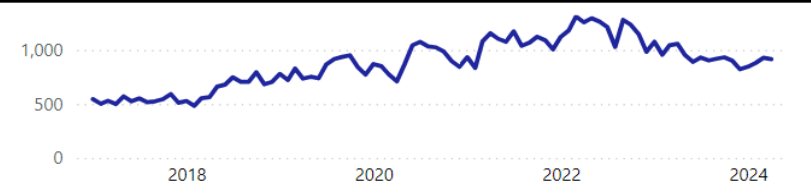
National Policing Measures

Lowest per 100,000 pop ●●●●● Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

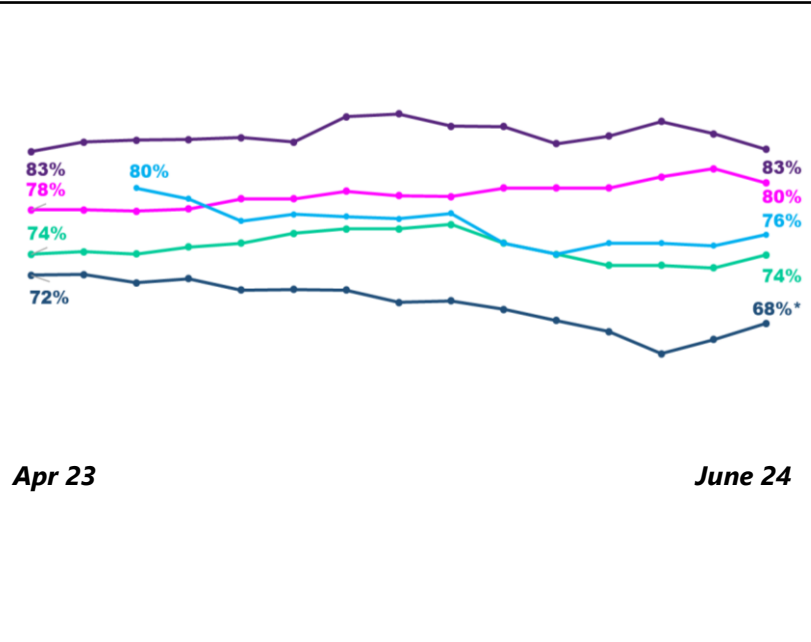
MSG = Most Similar Group
● ■ = West Mercia position

Baseline comparison: January 2019 to December 2019

VAWG: Stalking and Harassment	MSG: ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 15th (out of 42)	<ul style="list-style-type: none"> Since the baseline (January 2019 – December 2019), there has been a 10% increase in the overall volume of Stalking and Harassment as of January 2024. The MSG average has increased by 24% and the National average has increase by 36%.
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Satisfaction in Victims	<ul style="list-style-type: none"> Results are statistically valid at force level; all LPA data should be considered as being indicative only (unless otherwise stated). The force has met or exceeded the 'what good looks like' targets in the cases of burglary, hate crime and DA but is slightly below target in the case of violent crime. There have been no significant trends observed across the reporting period in relation to burglary, hate crime and DA; stalking is showing a slight consistent downward trend although this is not statistically significant. There has been a statistically significant decline in relation to violent crime satisfaction, with this fall taking place post July 23. Declines in violent crime satisfaction can be seen across all LPAs, with this being statistically significant in the case of South Worcestershire LPA. Work is underway – being led by T/Ch. Supt. Local Policing and overseen by the Victim Satisfaction Strategic Board – to deliver improvements in relation to violent crime satisfaction. Uplifts have been seen this Qtr.. In recognition of the increasing proportion of offences being dealt with by the Contact Resolution Centre (CRC), processes are now in place to enable DA and hate crime satisfaction data to be separated out into LPA and CRC. Looking forward, satisfaction will be reported on as separate entities for these crime types.
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Crime Table – West Mercia

- West Mercia has the 3rd highest volume of crimes within its MSG of 8 forces and above the average.
- Nationally there has been a decrease in Total Recorded Crime since May 2023, likely driven by the changes in recording of Course of Conduct offences.

- Exceeded ytd per threshold for
 - Theft from person
 - Crimes and crimed incidents involving vulnerable adults
- Theft from person had a statistically significant increase compared to the twelve-month average driven by an increase in South Worcestershire.
- The statistically significant decrease in Child at Risk crimes and crimed incidents, is not a result of any identified activity.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Jun-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 22/23
Total Recorded Crime	8490 6027	7,109	7,066	1%	No		21,184	23,238	-9%
Violence With Injury	1068 679	926	848	9%	No		2,595	2,910	-11%
Violence Without Injury	2186 1779	1,944	1,946	0%	No		5,835	6,276	-7%
Rape	123 82	95	102	-6%	No		319	331	-4%
Other Sexual Offences	237 149	194	195	0%	No		614	597	3%
Personal Robbery	59 34	43	46	-7%	No		133	141	-6%
Business Robbery	9 0	7	5	53%	No		18	7	157%
Residential Burg	351 205	219	260	-16%	No		640	862	-26%
Burg - Business & Community	177 84	130	135	-4%	No		423	365	16%
Vehicle Offences	482 256	341	357	-5%	No		1,033	1,173	-12%
Theft from Person	56 12	66	34	97%	Yes		125	134	-7%
Bicycle Theft	95 30	76	61	26%	No		177	201	-12%
Shoplifting	1043 592	835	807	3%	No		2,526	2,654	-5%
All Other Theft Offences	745 468	539	576	-6%	No		1,665	2,026	-18%
Criminal Damage & Arson	812 542	680	662	3%	No		1,994	2,177	-8%

		Jun-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 22/23
Drug Offences	225 150	162	188	-14%	No		532	523	2%
Possession of Weapons	113 67	84	89	-6%	No		277	283	-2%
Public Order	976 290	626	591	6%	No		1,811	2,319	-22%
Misc. Crimes Against Society	202 128	142	163	-13%	No		467	496	-6%
Domestic Abuse (Crimes & Crimed Incs.)	2203 1684	1,824	1,886	-3%	No		5,539	6,229	-11%
Vulnerable Adults (Crimes & Crimed Incs.)	1051 880	1,067	991	8%	No		3,228	2,918	11%
Child at Risk (Crimes & Crimed Incs.)	2405 1472	1,412	1,825	-23%	Yes		5,249	6,609	-21%
Child Sexual Exploitation (Crimes & Crimed Incs.)	72 29	60	54	12%	No		173	132	31%
Serious Violence	1118 702	940	879	7%	No		2,660	3,038	-12%
Alcohol Related	509 274	353	369	-4%	No		1,082	1,353	-20%
Incidents	19087 13288	15,996	15,660	2%	No		47,201	53,528	-12%
Anti Social Behaviour	1838 913	1,576	1,356	16%	No		4,514	4,742	-5%
Mental Health	17 0	12	9	33%	No		34	26	31%

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due to volume size.

Crime Table – South Worcestershire

Exceeds or meets upper threshold:

- Theft from Person and
- Child Sexual Exploitation Crimes and Crimed Incidents

Statistically significant increase compared to the twelve-month average:

- Theft from Person

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

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		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	2102 1491	1,744	1,773	-2%	No	5,365	5,647	-5%		
Violence With Injury	256 163	223	205	9%	No	626	679	-8%		
Violence Without Injury	483 422	453	456	-1%	No	1,407	1,360	3%		
Rape	32 13	21	25	-17%	No	93	60	55%		
Other Sexual Offences	62 26	46	44	6%	No	130	130	0%		
Personal Robbery	15 5	10	10	-1%	No	29	23	26%		
Business Robbery	5 0	2	1	71%	NA	3	4	-25%		
Residential Burglary	130 40	61	77	-21%	No	175	261	-33%		
Business & Community Burglary	64 14	33	38	-13%	No	97	107	-9%		
Vehicle Offences	163 48	105	109	-3%	No	325	291	12%		
Theft from Person	10 3	18	7	145%	Yes	34	24	42%		
Bicycle Theft	42 15	36	29	26%	No	76	75	1%		
Shoplifting	278 149	213	211	1%	No	711	747	-5%		
All Other Theft Offences	192 100	125	139	-10%	No	403	484	-17%		
Criminal Damage & Arson	207 144	161	171	-6%	No	524	573	-9%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	59 28	37	42	-13%	No	115	128	-10%		
Possession of Weapons	27 9	24	19	26%	No	67	54	24%		
Public Order Offences	209 107	142	149	-5%	No	435	540	-19%		
Misc. Crimes Against Society	58 20	34	40	-14%	No	115	107	7%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Domestic Abuse (Crimes & Crimed Inc.)	487 380	428	438	-2%	No	1,364	1,315	4%		
Hate Crime (Crimes & Crimed Inc.)	60 24	30	39	-24%	No	117	148	-21%		
Vulnerable Adults (Crimes & Crimed Inc.)	255 159	242	223	9%	No	754	568	33%		
Child At Risk (Crimes & Crimed Inc.)	486 330	320	389	-18%	Yes	1,124	1,345	-16%		
Child Sexual Exploitation (Crimes & Crimed Inc.)	16 5	16	11	42%	No	40	32	25%		
Serious Violence	264 165	225	209	8%	No	634	702	-10%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Incidents	4814 3417	4,062	4,013	1%	No	12,117	13,354	-9%		
Anti Social Behaviour	488 273	397	374	6%	No	1,199	1,283	-7%		

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due to volume size.

Crime Table – North Worcestershire

Exceeds upper threshold:

- Business Robbery,
- Hate Crimes and Crimed Incidents

Statistically significant increase compared to the twelve-month average:

- Violence With Injury
- Theft from Person
- Hate Crimes and Crimed Incidents

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1967 1330	1,713	1,609	6%	No	5,049	5,526	-9%		
Violence With Injury	256 138	221	187	18%	Yes	591	713	-17%		
Violence Without Injury	496 373	425	427	0%	No	1,303	1,397	-7%		
Rape	28 11	17	19	-10%	No	52	63	-17%		
Other Sexual Offences	54 21	46	39	18%	No	140	121	16%		
Personal Robbery	26 2	17	13	35%	No	37	56	-34%		
Business Robbery	2 1	3	1	112%	NA	9	0	100%		
Residential Burglary	91 45	65	65	0%	No	173	207	-16%		
Business & Community Burglary	51 15	35	36	-3%	No	132	93	42%		
Vehicle Offences	150 92	121	118	2%	No	350	383	-9%		
Theft from Person	14 1	13	7	97%	Yes	24	31	-23%		
Bicycle Theft	13 1	9	7	21%	No	26	23	13%		
Shoplifting	276 112	198	183	8%	No	581	708	-18%		
All Other Theft Offences	172 100	127	134	-5%	No	404	431	-6%		
Criminal Damage & Arson	183 106	174	145	20%	No	489	483	1%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	58 27	30	43	-29%	No	106	109	-3%		
Possession of Weapons	33 8	18	20	-10%	No	61	68	-10%		
Public Order Offences	199 78	161	132	22%	No	462	537	-14%		
Misc. Crimes Against Society	45 21	33	33	-1%	No	109	103	6%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Domestic Abuse (Crimes & Crimed Incs.)	523 349	394	418	-6%	No	1,249	1,460	-14%		
Hate Crime (Crimes & Crimed Incs.)	41 25	49	35	38%	Yes	130	100	30%		
Vulnerable Adults (Crimes & Crimed Incs.)	245 148	214	195	10%	No	640	661	-3%		
Child At Risk (Crimes & Crimed Incs.)	556 297	319	404	-21%	No	1,155	1,428	-19%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	18 1	9	9	4%	No	26	23	13%		
Serious Violence	260 140	223	189	18%	No	598	722	-17%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Incidents	4431 2919	3,754	3,556	6%	No	11,095	12,525	-11%		
Anti Social Behaviour	432 202	397	319	24%	No	1,116	1,087	3%		

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Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due\ to volume size.

Crime Table – Herefordshire

Exceeds upper threshold:
• Drug Offences

Statistically significant increase compared to the twelve-month average:
• Drug Offences

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

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		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1066 747	858	877	-2%	No	2,589	2,941	-12%		
Violence With Injury	167 82	126	120	5%	No	360	413	-13%		
Violence Without Injury	303 218	257	253	2%	No	753	844	-11%		
Rape	23 9	12	16	-24%	No	46	51	-10%		
Other Sexual Offences	40 23	33	33	2%	No	113	100	13%		
Personal Robbery	11 0	3	5	-39%	No	13	15	-13%		
Business Robbery	1 0	0	0	0%	NA	0	1	-100%		
Residential Burglary	60 19	21	34	-37%	No	71	142	-50%		
Business & Community Burglary	25 5	12	15	-22%	No	54	45	20%		
Vehicle Offences	42 9	18	25	-28%	No	74	80	-8%		
Theft from Person	7 0	6	3	112%	No	13	13	0%		
Bicycle Theft	18 3	5	9	-42%	No	20	39	-49%		
Shoplifting	101 36	82	72	13%	No	235	187	26%		
All Other Theft Offences	119 60	73	83	-12%	No	234	316	-26%		
Criminal Damage & Arson	110 60	74	83	-11%	No	221	242	-9%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	35 18	37	28	31%	Yes	87	68	28%		
Possession of Weapons	16 6	13	11	16%	No	33	31	6%		
Public Order Offences	118 32	66	68	-2%	No	207	298	-31%		
Misc. Crimes Against Society	28 11	20	20	3%	No	55	56	-2%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Domestic Abuse (Crimes & Crimed Incs.)	282 200	222	228	-3%	No	643	793	-19%		
Hate Crime (Crimes & Crimed Incs.)	34 3	15	15	1%	No	41	85	-52%		
Vulnerable Adults (Crimes & Crimed Incs.)	202 149	168	177	-5%	No	527	502	5%		
Child At Risk (Crimes & Crimed Incs.)	355 194	171	261	-35%	Yes	754	909	-17%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	14 0	9	7	32%	No	19	15	27%		
Serious Violence	173 86	127	124	2%	No	368	432	-15%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Incidents	2359 1677	1,910	1,931	-1%	No	5,616	6,661	-16%		
Anti Social Behaviour	239 120	190	174	9%	No	551	624	-12%		

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Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due to volume size.

Crime Table – Shropshire

Exceeds or meets upper threshold:

- Theft From Person
- Bicycle Theft

Statistically significant increase compared to the twelve-month average:

- Theft From Person
- Bicycle Theft

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1819 1216	1,418	1,466	-3%	No	4,250	4,867	-13%		
Violence With Injury	239 132	164	177	-8%	No	509	609	-16%		
Violence Without Injury	485 348	367	403	-9%	No	1,178	1,340	-12%		
Rape	30 11	18	19	-7%	No	55	64	-14%		
Other Sexual Offences	57 27	37	41	-10%	No	134	145	-8%		
Personal Robbery	14 0	5	8	-35%	No	27	18	50%		
Business Robbery	3 2	1	1	9%	NA	4	3	33%		
Residential Burglary	68 46	41	51	-20%	No	133	163	-18%		
Business & Community Burglary	46 11	27	29	-6%	No	75	69	9%		
Vehicle Offences	85 39	63	58	8%	No	154	201	-23%		
Theft from Person	12 2	12	6	95%	Yes	25	23	9%		
Bicycle Theft	16 0	17	9	89%	Yes	34	23	48%		
Shoplifting	270 108	199	188	6%	No	535	558	-4%		
All Other Theft Offences	169 98	125	126	-1%	No	350	435	-20%		
Criminal Damage & Arson	190 105	146	142	3%	No	411	480	-14%		

		Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	53 13	28	35	-19%	No	103	82	26%		
Possession of Weapons	28 9	14	18	-21%	No	52	60	-13%		
Public Order Offences	186 80	130	124	5%	No	381	495	-23%		
Misc. Crimes Against Society	40 26	24	32	-25%	Yes	90	99	-9%		

Domestic Abuse (Crimes & Crimed Incs.)	489 330	266	383	-31%	Yes	997	1,314	-24%		
Hate Crime (Crimes & Crimed Incs.)	43 14	22	26	-14%	No	79	113	-30%		
Vulnerable Adults (Crimes & Crimed Incs.)	216 144	189	183	3%	No	580	545	6%		
Child At Risk (Crimes & Crimed Incs.)	534 283	270	370	-27%	Yes	998	1,459	-32%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	25 5	15	15	-1%	No	43	35	23%		
Serious Violence	247 133	166	181	-8%	No	519	625	-17%		

Incidents	4159 2847	3,345	3,357	0%	No	9,878	11,633	-15%		
Anti Social Behaviour	401 171	295	272	8%	No	863	1,028	-16%		

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due to volume size.

Crime Table – Telford & Wrekin

Exceeds upper threshold:

- Theft From Person
- Vulnerable Adults Crimes and Crimed Incidents

Statistically significant increase compared to the twelve-month average:

- Violence With Injury
- Theft From Person

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

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	Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months	
Total Recorded Crime	1522 1075	1,307	1,266	3%	No	3,799	4,193	-9%		
Violence With Injury	207 118	185	161	15%	Yes	499	514	-3%		
Violence Without Injury	417 344	404	376	8%	No	1,120	1,174	-5%		
Rape	29 17	20	22	-9%	No	64	75	-15%		
Other Sexual Offences	47 25	28	35	-19%	No	87	101	-14%		
Personal Robbery	21 3	10	11	-8%	No	29	28	4%		
Business Robbery	3 1	1	1	0%	NA	2	1	100%		
Residential Burglary	51 14	30	32	-7%	No	87	89	-2%		
Business & Community Burglary	25 6	23	17	37%	No	65	53	23%		
Vehicle Offences	81 22	33	45	-26%	No	129	207	-38%		
Theft from Person	12 1	15	6	169%	Yes	26	24	8%		
Bicycle Theft	17 0	9	7	30%	No	21	40	-48%		
Shoplifting	192 102	141	149	-6%	No	462	434	6%		
All Other Theft Offences	125 72	90	92	-2%	No	273	351	-22%		
Criminal Damage & Arson	163 68	124	113	10%	No	347	376	-8%		

	Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months	
Drug Offences	54 24	28	38	-26%	No	115	126	-9%		
Possession of Weapons	30 11	15	20	-24%	No	63	67	-6%		
Public Order Offences	165 74	126	111	13%	No	324	428	-24%		
Misc. Crimes Against Society	48 17	25	31	-19%	No	86	105	-18%		

	Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months	
Domestic Abuse (Crimes & Crimed Incs.)	485 343	396	400	-1%	No	1,144	1,314	-13%		
Hate Crime (Crimes & Crimed Incs.)	41 15	39	30	32%	No	109	90	21%		
Vulnerable Adults (Crimes & Crimed Incs.)	227 152	237	197	20%	No	677	581	17%		
Child At Risk (Crimes & Crimed Incs.)	517 298	328	384	-15%	No	1,139	1,419	-20%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	17 2	10	11	-8%	No	43	25	72%		
Serious Violence	215 118	190	165	15%	No	514	528	-3%		

	Jun 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months	
Incidents	3438 2302	2,906	2,795	4%	No	8,437	9,334	-10%		
Anti Social Behaviour	361 135	309	244	27%	No	794	842	-6%		

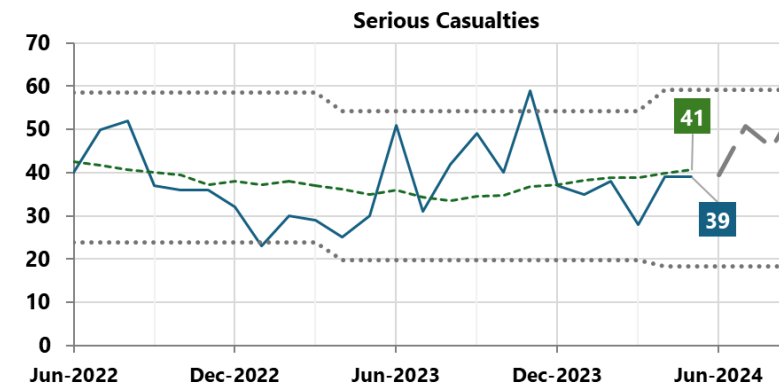
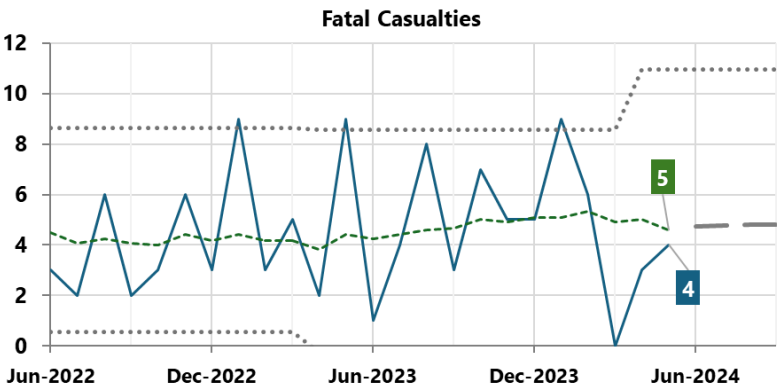
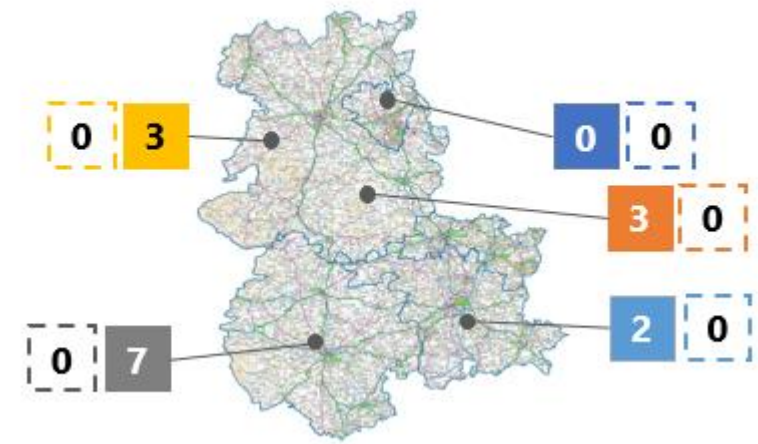
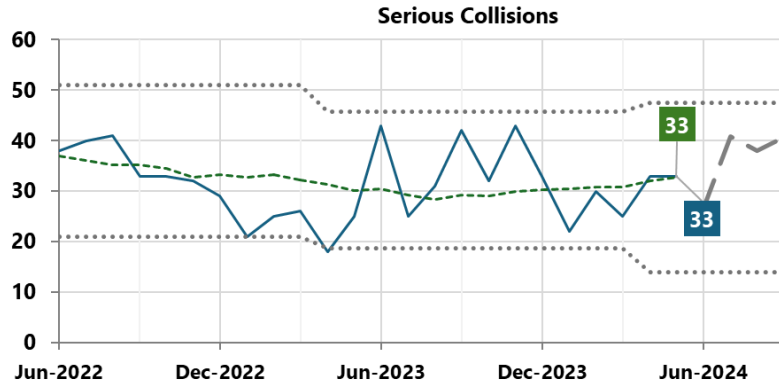
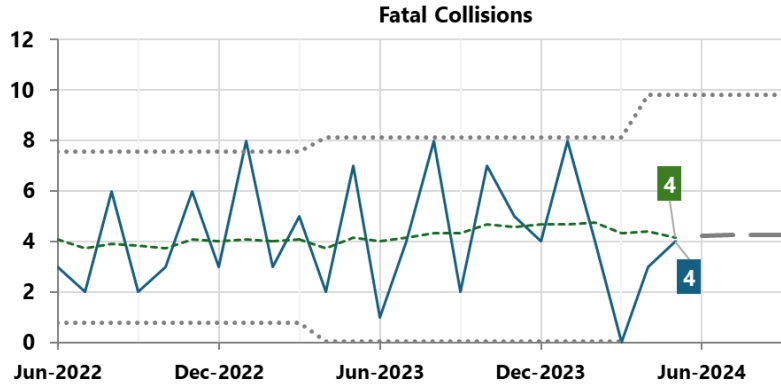
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Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due to volume size.

Road Safety – Killed and Seriously Injured saw a 22% increase in Fatal Collisions YTM 2024/2025. This is due to volumes being relatively low.

KSI reporting a month behind going forward due to delay between collisions and data being available.

■ 500CC Motorcycle Serious Collisions YTM
 □ 500CC Motorcycle Fatal Collisions YTM



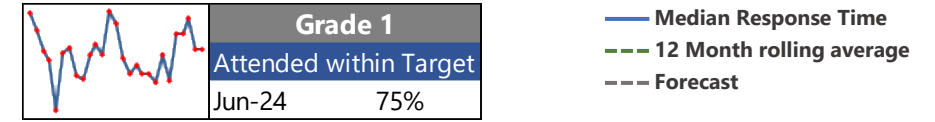
Emergency Response Times – Grade 1

- 75% of Grade 1 incidents were attended within 20 minutes. This is below the target.



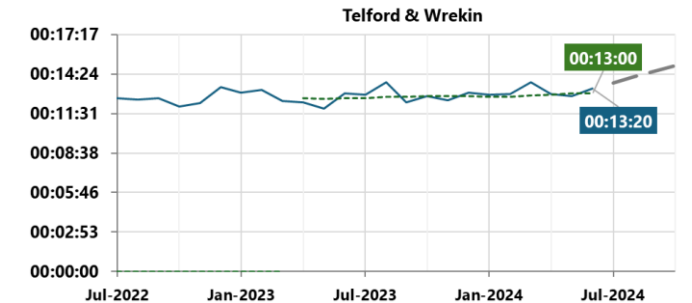
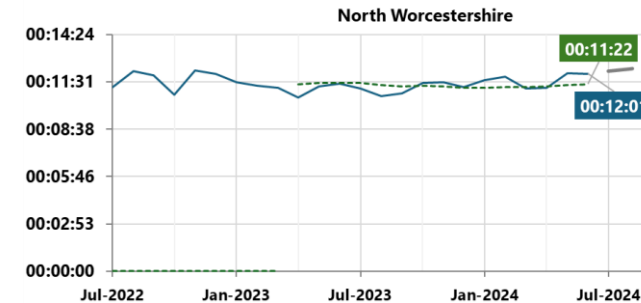
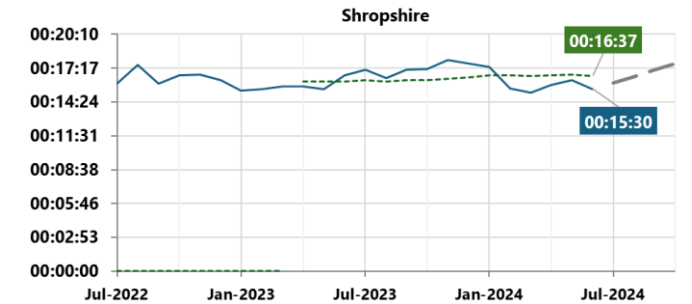
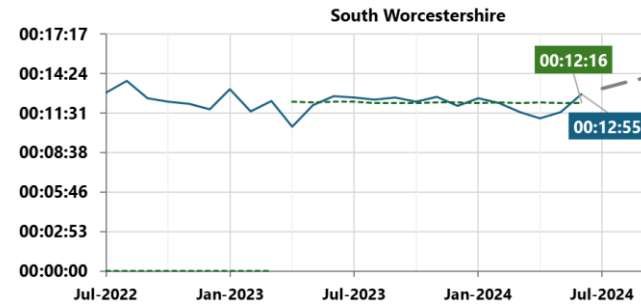
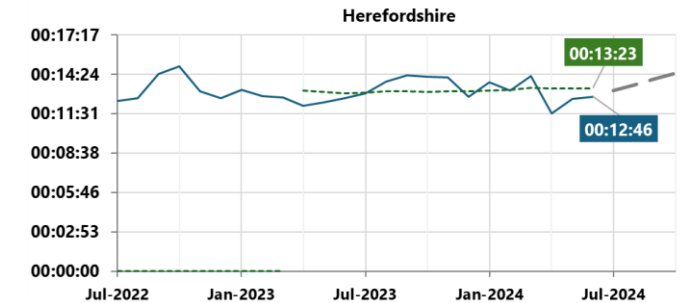
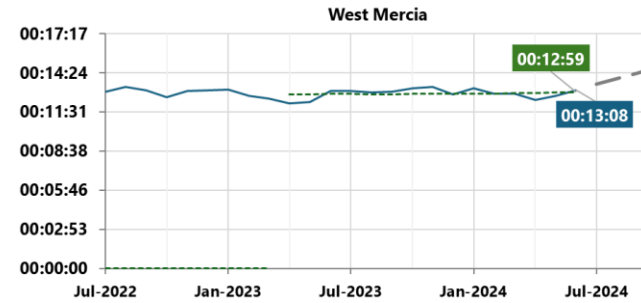
Target: Grade 1 - 90% attendance within target of 20 minutes.

'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected. The Final Incident Grade is used to determine the grade of an incident.



North Worcestershire and Shropshire saw a slight improvement in Grade 1 incidents attended within target last month.

Dispatch and officer time remain consistent.



Emergency Response Times – Grade 2

- 79% of Grade 2 incidents were attended within 2 hours.



Target: Grade 2 - attendance within target of 2 hours.

'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected. The Final Incident Grade is used to determine the grade of an incident.

Grade 2	
Attended within Target	
Jun-24	79%

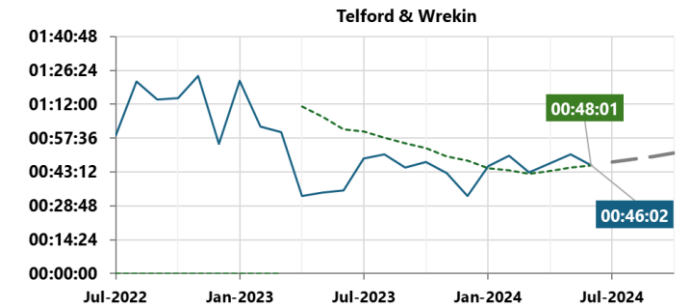
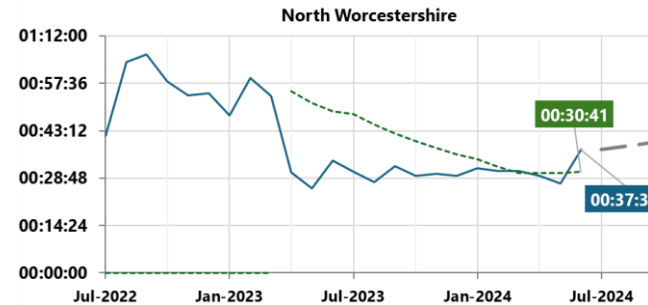
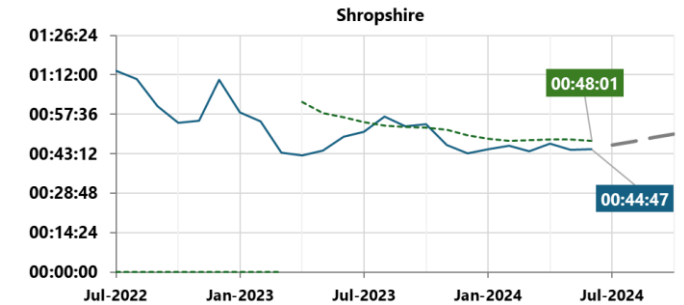
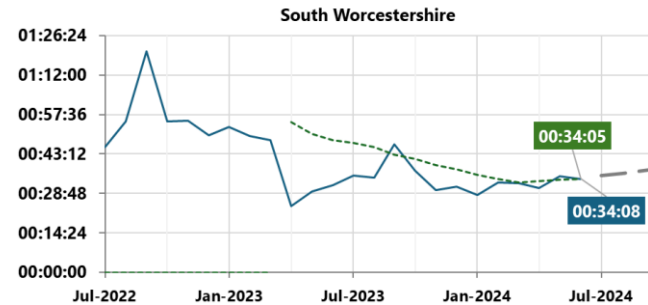
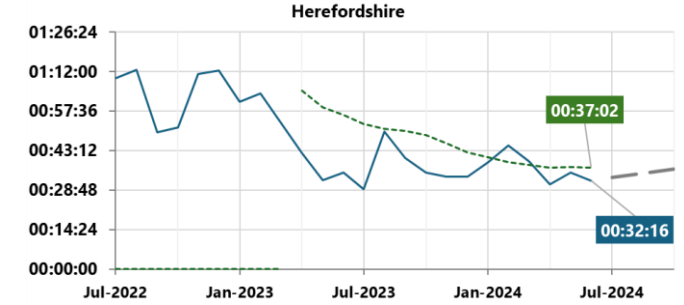
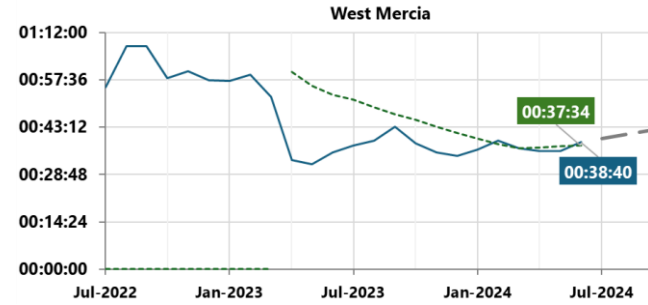
— Median Response Time
 - - - 12 Month rolling average
 - - - Forecast

South Worcestershire saw a slight improvement in grade 2 incidents attended within target last month.

Dispatch and officer time remain consistent.

It is almost certain that the decrease in Grade 2 incidents high 'dispatch time' is driven by the training and grading changes made on 03 April 2023.

This is an improvement.

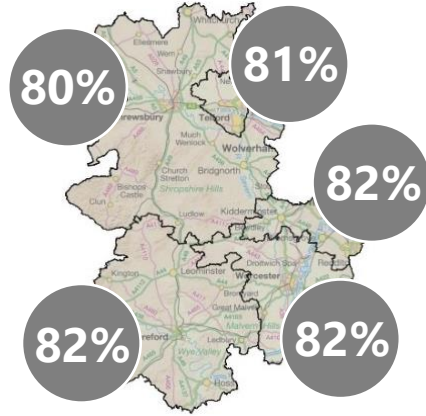


Public Confidence for Qtr. 4 2023/2024 is at 82% and remains below the target of 85%.

CSEW shows West Mercia at 70%, a 2%-point decrease on the previous Qtr. This is in line with its Most Similar Group (MSG) and remains 3rd out of eight.

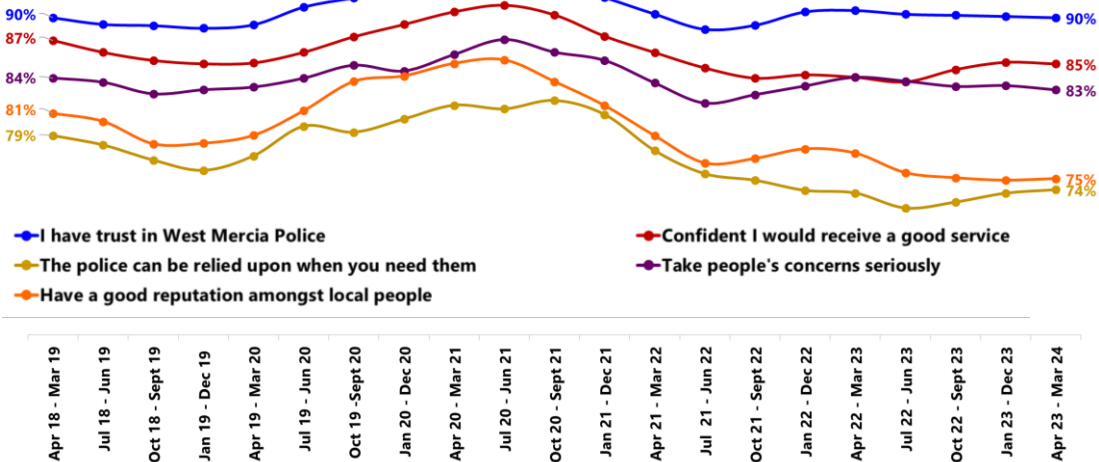
Target: 85%

Levels generally remain consistent across all Local Policing Areas



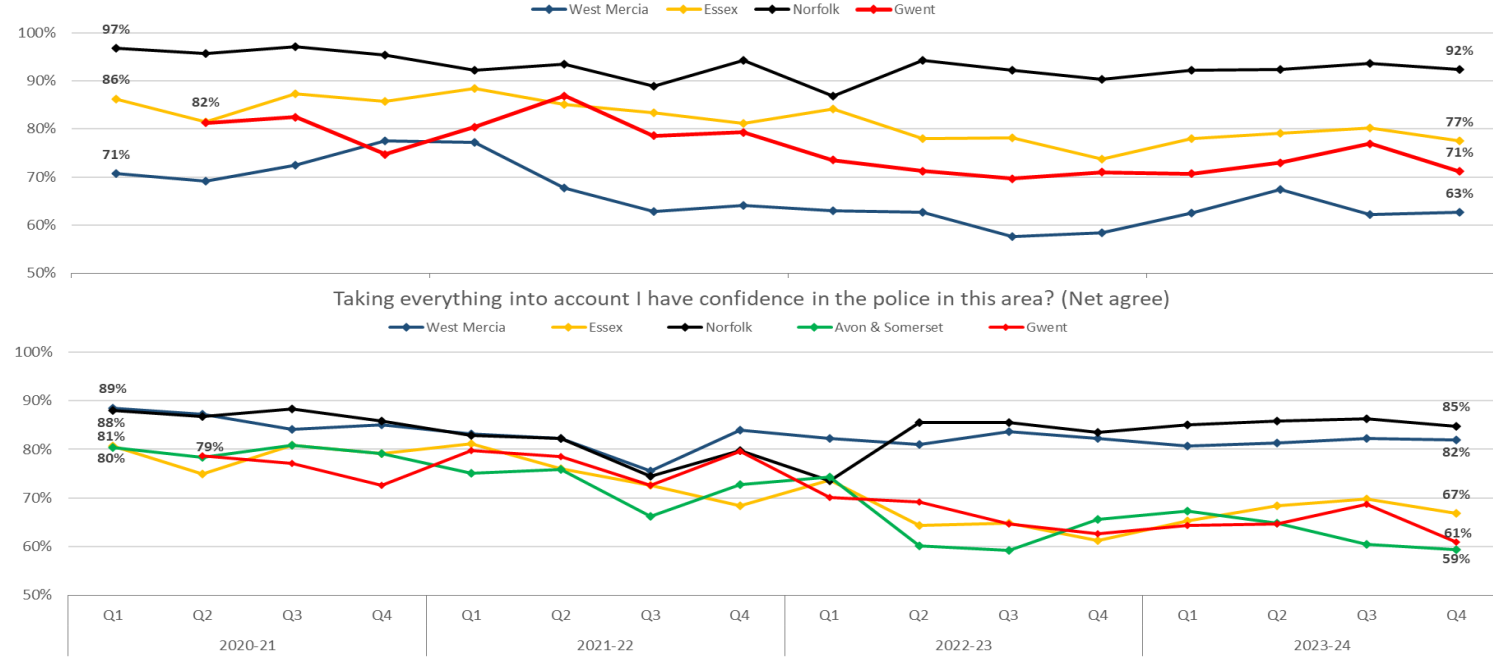
West Mercia data presented uses SMSR Perception Survey (rolling 12-months unless otherwise stated)

West Mercia Public Confidence: Drivers



SMSR Public Confidence: Drivers

How good a job do you think the police in this area are doing? (Excellent / Good job)



The percentage of respondents in West Mercia agreeing that the police are doing an excellent or a good job, top chart above, shows relatively consistent figures, while West Mercia's figure remains lower than that of the other forces shown.

This is based on data from the force and OPCC commissioned internal confidence survey; provided by SMSR. Compiling data from 'SMSR' forces enables proxy comparisons to be made in the absence of CSEW data (although it should be noted that there may be subtle differences in the questions asked and so results are not strictly comparable, while confidence levels of the different forces' datasets will vary). This includes those of Norfolk, one of the forces within our Most Similar Forces Group.

Public Contact - 999

999 performance has decreased remaining below the target for two months. However, abandonment rate remains below target

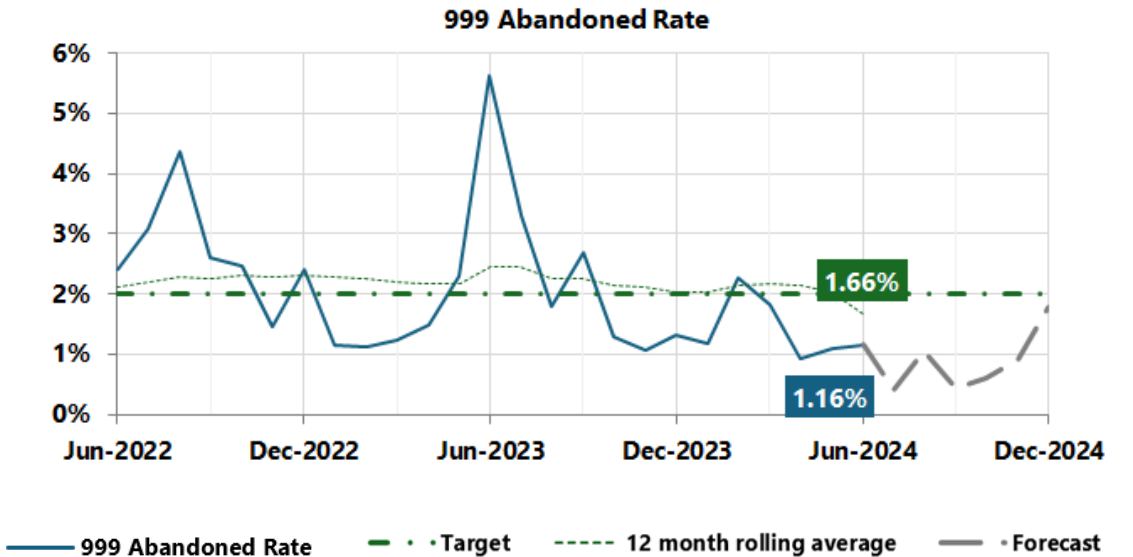
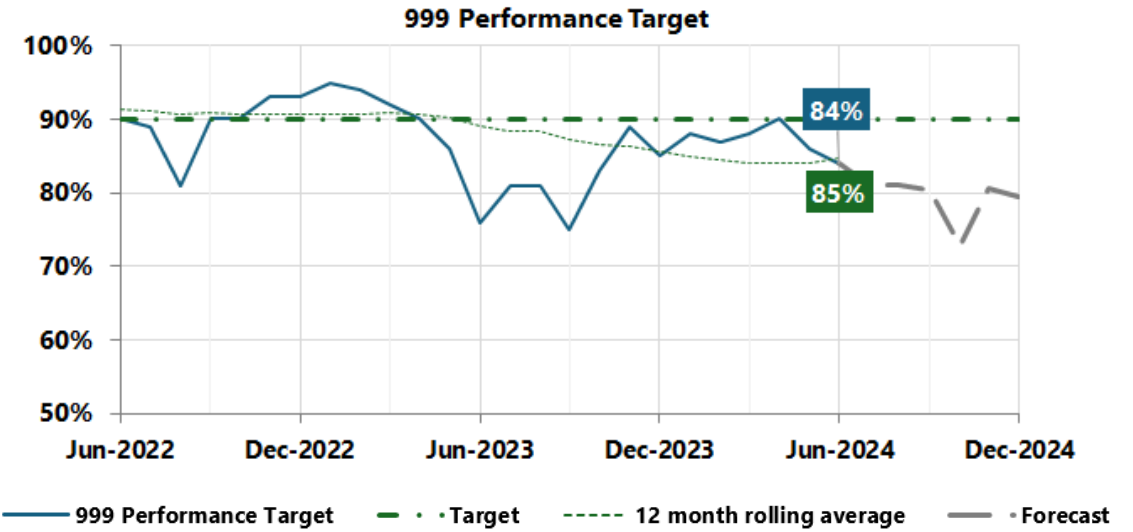
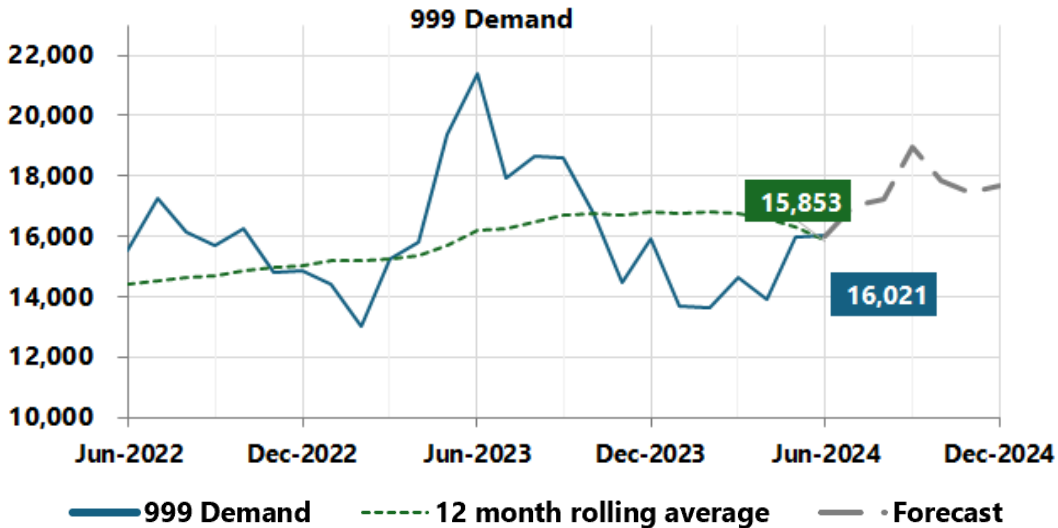
Overall, demand has increased slightly from the previous month. This increase in demand in the past two months has seen a corresponding decrease in performance in the same period.

Issues that have impeded performance last month include:

- 04 June – 15 999 calls from Wyre Forest Community Housing due to telephone fault.
- 06-09 June – Multiple calls regarding person in mental health crisis.
- 07 June – 13 silent 999 calls from foreign mobile
- 08 June, increase in demand
- 15 and 27 June - Telephony issues on Night Shift
- 21 June – calls would not present to some staff.

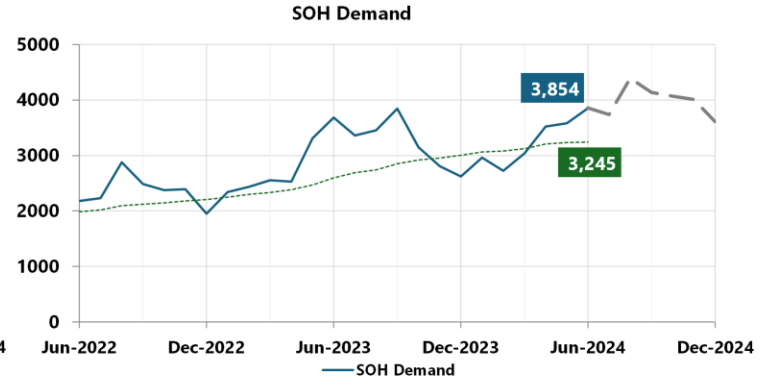
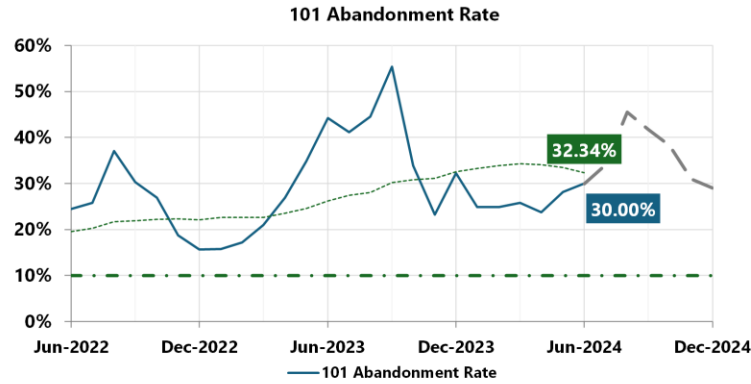
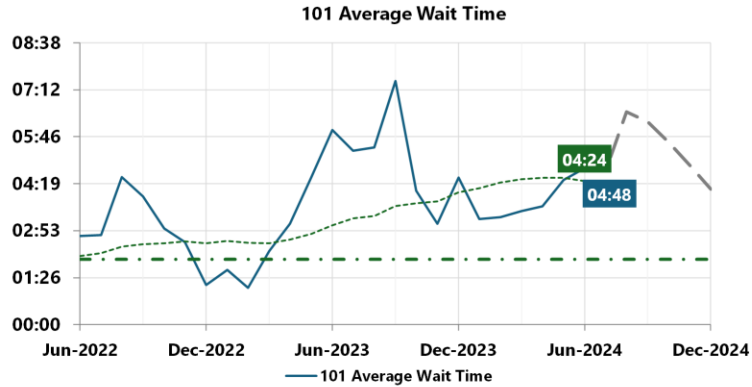
4 buddy calls received in April. An increase of 1 from the previous month.

Flexing of call operators to meet demand began on 17 June. Therefore, any impact will not be seen until July's report.

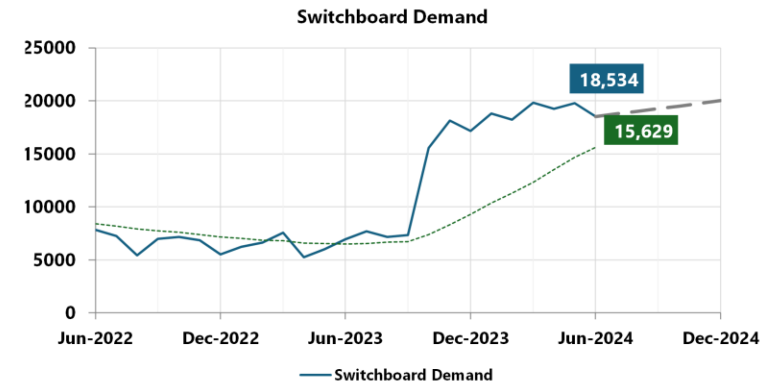
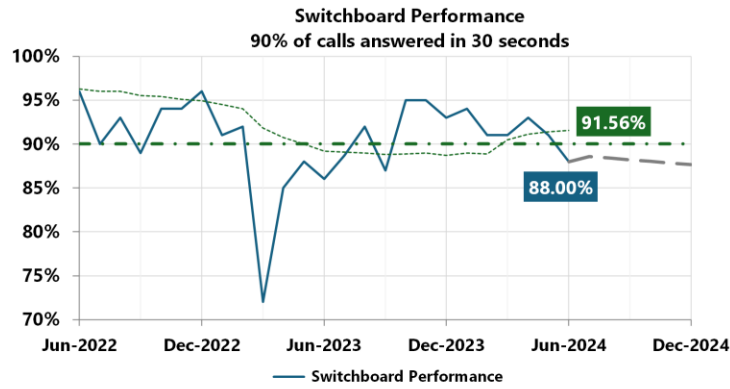
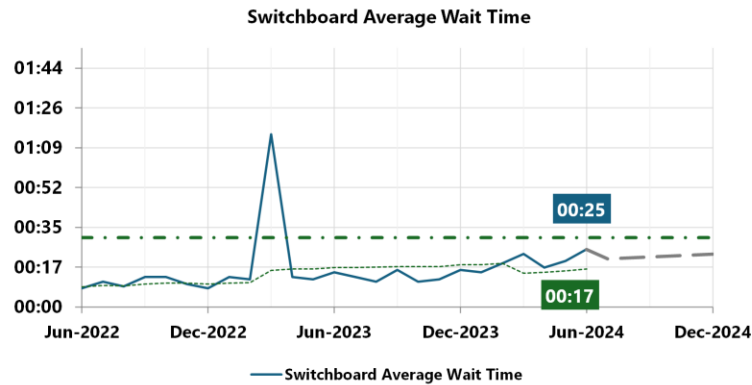


Public Contact – 101, Single Online Home and Switchboard

Switchboard performance is better than target for both overall performance and average wait time.



- . - Target
 - - - 12 month rolling average
 - - - Forecast





Our strategic vision

West Mercia Police provides a **quality policing service, protecting people from harm.**

We are visible and open to all, inspiring everyone to take pride in and feel ownership of their service.

Please forward any feedback in relation to this report to SPIPerformance@westmercia.pnn.police.uk

