



West Mercia Police

Qtr. 3 2024/2025 Performance Monitoring Report

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Professional head of intelligence assessment

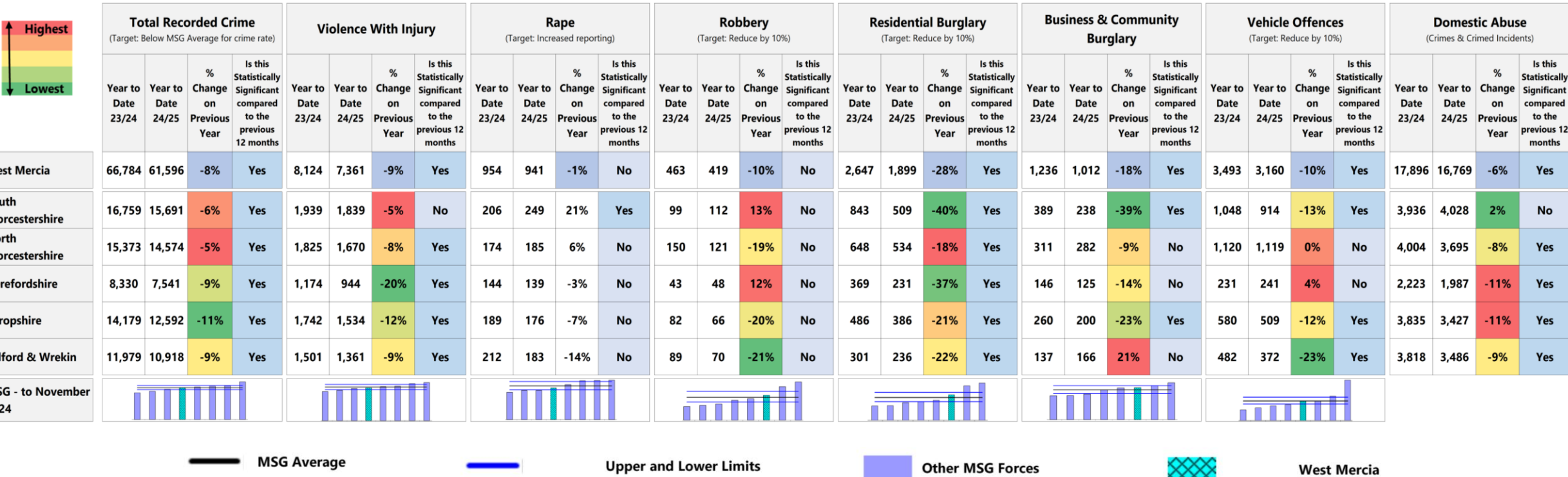
In effect from March 2018



Summary - Force Key Performance Indicators - Key Crime Types

Total recorded crime volumes remain below 2023/2024. This reduction is statistically significant at force level and across all Local Policing Areas (LPAs).

- West Mercia has the fourth lowest volume of crimes within its MSG and is inline with the MSG average.
- Year to month statistically significant increases, have been recorded against:
 - Violence with Injury – Force level and all LPAs apart from South Worcestershire
 - Residential Burglary – Force level and all LPAs
 - Business & Community Burglary – South Worcestershire and Shropshire
 - Vehicle – Force level, South Worcestershire, Shropshire and Telford & Wrekin
 - Domestic Abuse – Force level and all LPAs apart from South Worcestershire
- Year to month statistically significant decreases, have been recorded against:
 - Rape – South Worcestershire. Whilst volumes have increased on 2023/2024, the proportion of recent/non recent offences has remained similar.



- Volumes based on date the offence was recorded, not committed.
- Year To Date runs from April to last day of the previous month.
- MSG data included is from the latest release – November 2024.
- MSG - Forces are ordered lowest to highest volume of crimes recorded per 1,000 population - left to right.
- The statistical test using the Chi Squared Test where the significance level is measured at 95%.
- NA results are due to the volume size being too small for the significance test.

Investigation Quality

Date	Geographical LPA				OIC Command										
	Action Taken		Outcome 16		Crimes Recorded Within 24 Hours	Open Investigations					Victim Code Of Compliance				
	% Total Recorded Crime	% Domestic Abuse	% All Crime	% Domestic Abuse		TRC Open Investigations	Open Investigations - No OIC Investigation Plan		Open Investigations - No Review/Supervisor Review		Opt In	Overdue Updates	Victim Needs Assessment	Victim Letter Sent*	Victim Personal Statement option Provided
	YTM - December 24	YTM - December 24	YTM - December 24	YTM - December 24	Dec-24	(As of 28/01/25)	(As of 28/01/25)		(As of 28/01/25)		(As of 09/01/25)	(As of 09/01/25)	Dec-24		(As of 09/01/25)
Origin of Data	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Crime Recording Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	Supervisors Reviews Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	Athena Advanced Report	LPA Dip Sampling	Athena Advanced Report		
Target	15%	16%	Decrease	Decrease	75% Plus	Below Upper Threshold: 12,504	TBC		TBC		Under Review	Under Review	85%	70%	75%
Sparkline	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Weeks	Last 12 Weeks	Last 12 Weeks	Last 12 Months	Last 12 Months	Last 12 Months		Last 12 Months		
West Mercia	13.3%	9.7%	29%	65%	67%	12,535	190	2%	785	6%	58%	6.0%	86%	65%	
South Worcestershire	12.2%	8.9%	29%	60%	69%	2904	9	0%	153	5%	54%	1.0%	91%	50%	
North Worcestershire	13.8%	10.5%	26%	63%	75%	2480	27	1%	135	5%	50%	6.4%	91%	71%	
Herefordshire	15.1%	10.8%	29%	60%	71%	1737	13	1%	149	9%	61%	7.0%	67%	67%	
Shropshire	9.9%	6.8%	29%	66%	65%	2280	54	2%	126	6%	61%	7.2%	72%	48%	
Telford & Wrekin	16.7%	12.4%	30%	64%	72%	1882	7	0%	141	7%	60%	0.0%	85%	61%	

Currently unavailable

- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.
- *Victim Letter Sent = currently unavailable due to West Mercia exploring new methodology for VCOP metrics.

Victim Satisfaction

West Mercia is on target for burglary, violent crime and DA and slightly below for hate crime.

North Worcestershire is above target across each area of victim satisfaction.

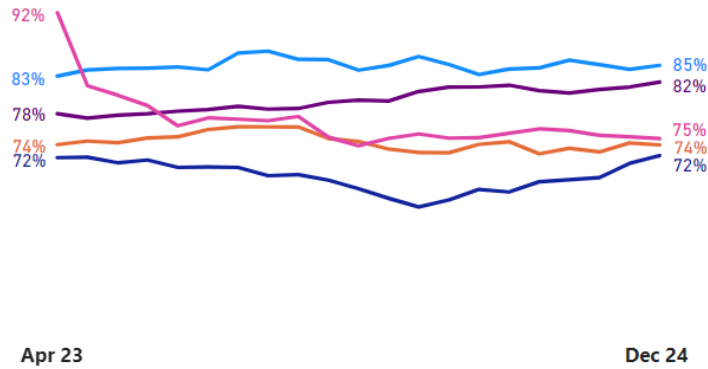
Areas of concern:

- South Worcestershire - hate crime and stalking,
- Herefordshire - stalking, which has seen a statistically significant reduction,
- Shropshire - hate crime,
- Telford - stalking and burglary, although the latter has seen improvements

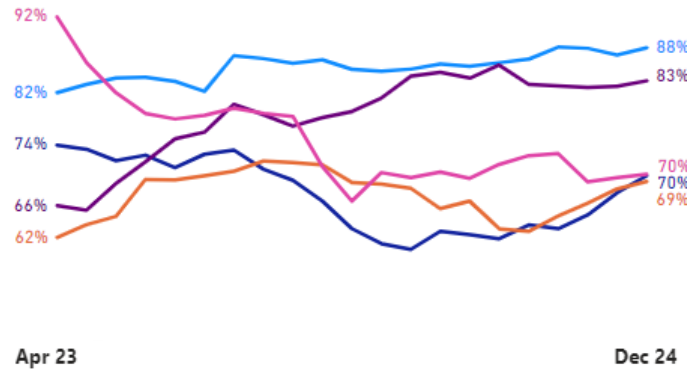
Victims Completely / Very / Fairly Satisfied) 12 months rolling

Target: Burglary – 85% Hate – 75%
Violent – 70% Domestic Abuse – 82%

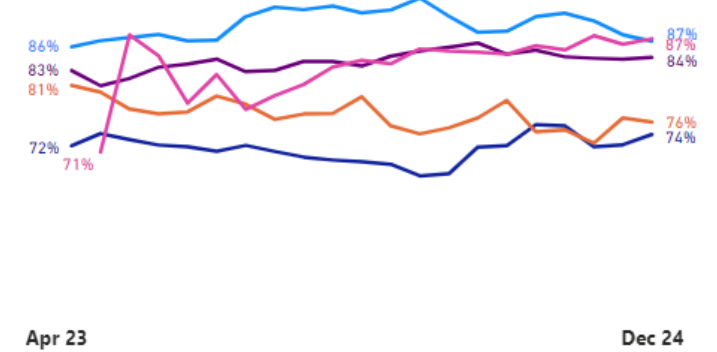
West Mercia



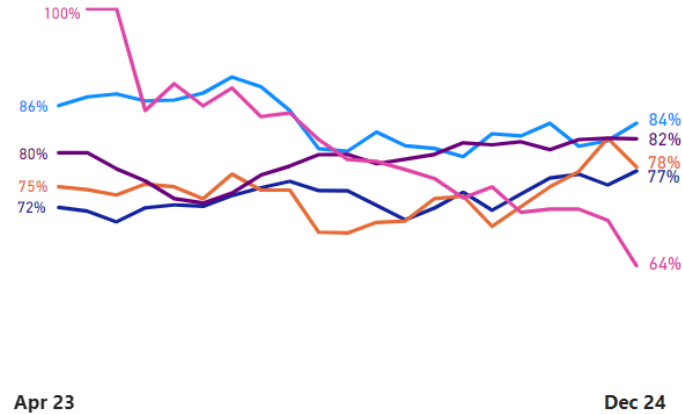
South Worcestershire



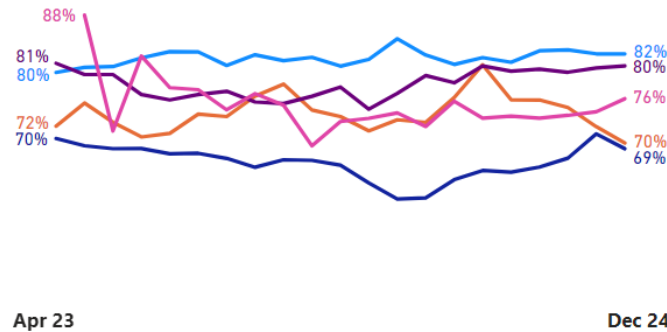
North Worcestershire



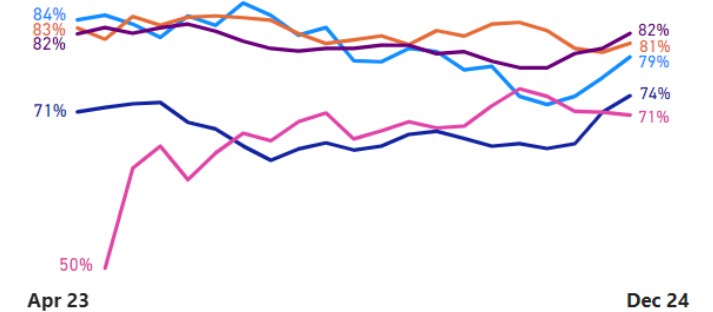
Herefordshire



Shropshire



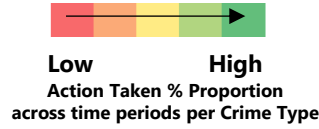
Telford & Wrekin



— Burglary — Violent Crime — Hate Crime — DA — Stalking

Action Taken Outcome Table – Key Crime Types – West Mercia

- Met or exceeded the Outcome target Year to month 2024/2025:
- Rape



		Action Taken Monthly Outcomes - December 2024 (Based On Disposal Date) - % proportion and % point change from 3, 6 and 12-month averages										
	Target	Volume of Outcomes	Previous 12 month trend	Distinct months			Last 3-month volume and % proportion	Last month change on 3-month % proportion	Last 6-month volume and % proportion	Last month change on 6-month % proportion	12-month volume and % proportion	Last month change on 12-month % proportion
				Oct-24	Nov-24	Dec-24						
Total Recorded Crime	15%	Volume of Outcomes		925	841	747	2513		5028		10869	
		% Proportion		11.5%	11.3%	11.5%	11.4%	0.1%	12.4%	-0.9%	13.5%	-2.0%
Violence with Injury	16%	Volume of Outcomes		140	105	99	344		684		1490	
		% Proportion		15.0%	12.7%	12.9%	13.6%	-0.7%	14.1%	-1.3%	15.4%	-2.5%
Rape	10%	Volume of Outcomes		9	4	9	22		63		125	
		% Proportion		9.2%	3.7%	8.3%	7.0%	1.3%	11.0%	-2.7%	10.1%	-1.9%
Robbery	15%	Volume of Outcomes		6	5	8	19		40		75	
		% Proportion		12.2%	10.6%	15.1%	12.8%	2.3%	12.7%	2.4%	12.7%	2.4%
Residential Burglary*	10%	Volume of Outcomes		8	16	20	44		88		213	
		% Proportion		3.1%	6.8%	10.9%	6.4%	4.4%	7.0%	3.9%	8.0%	2.9%
Business & Community Burglary*	13%	Volume of Outcomes		17	5	3	25		43		151	
		% Proportion		13.5%	4.8%	4.2%	8.3%	-4.1%	7.2%	-3.0%	10.8%	-6.7%
Vehicle Offences	5%	Volume of Outcomes		11	7	13	31		72		169	
		% Proportion		2.3%	1.6%	3.3%	2.3%	0.9%	3.4%	-0.2%	4.2%	-0.9%
Domestic Abuse	16%	Volume of Outcomes		116	112	84	312		663		1441	
		% Proportion		8.4%	9.2%	6.7%	8.1%	-1.4%	9.1%	-2.5%	9.8%	-3.1%

- * National methodology used. This incorporates burglary of a shed or other outbuilding not connected to the main property into Residential Burglary instead of Business & Community Burglary inline with national reporting practises.
- Disposal dates can be added retrospectively, therefore previous months data will most likely differ from previous reports.
- Outcome rates have been calculated using LPA Geography **not** OIC Command.
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.

National Policing Measures – As of January 2025 the current data set of September 2024 shows West Mercia is not an outlier across all crime types.

Lowest per 100,000 pop ● ● ● ● ● Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

MSG = Most Similar Group
■ ■ = West Mercia position

*Baseline comparison: January 2019 to December 2019
Green denotes Target has been met or exceeded

The outlier's performance is not included in reporting. Following the change in government, it has been paused until guidance is given from the Home Office.

<p>Homicide</p>	<p>MSG: ●●●●●● Regional: ■■■■■ National: 31st (out of 42)</p>	<ul style="list-style-type: none"> Homicide year to month has reduced 57% from 9.8 to 4.2 compared to last year. 	<p>Target: Reduction</p>	
<p>Neighbourhood: Burglary (Residential)</p>	<p>MSG : ●●●●●● Regional: ■■■■■ National: 15th (out of 42)</p>	<ul style="list-style-type: none"> 39% decrease when compared to the baseline*. This is in line with the MSG and national average. West Mercia is performing better than target. MSG average - decrease 36% National average - 36% decrease. 	<p>Target: Reduce by 10%</p>	
<p>Neighbourhood: Robbery (Personal)</p>	<p>MSG : ●●●●●● Regional: ■■■■■ National: 15th (out of 42)</p>	<ul style="list-style-type: none"> 12% decrease when compared to the baseline*. West Mercia is performing better than target. MSG average - decreased by 20%. National average - decrease by 18%. 	<p>Target: Reduce by 10%</p>	
<p>Neighbourhood: Theft from Person</p>	<p>MSG ●●●●●● Regional: ■■■■■ National: 7th (out of 42)</p>	<ul style="list-style-type: none"> 52% decrease when compared to the baseline*. West Mercia is performing better than target. MSG average - decreased by 30%. National average - increased by 29%. 	<p>Target: Reduce by 10%</p>	
<p>Neighbourhood: Vehicle Crime</p>	<p>MSG : ●●●●●● Regional: ■■■■■ National: 11th (out of 42)</p>	<ul style="list-style-type: none"> 28% decrease when compared to the baseline*. This is better than the MSG and national average. West Mercia is performing better than target. MSG average - decreased by 24% National average - decreased by 20% 	<p>Target: Reduce by 10%</p>	
<p>Drug Homicides*</p>	<p>MSG: ●●●●●● Regional: ■■■■■ National: 24th (out of 42)</p>	<ul style="list-style-type: none"> Since the baseline*, there has been an average of 4.3 drug related homicides per year per million as of June 2024. This is an increase from an average of 4.2 drug related homicides per year per million in April 2024. <p>This is the latest update (November 2024) on Digital Crime Performance Pack (DCPP).</p>	<p>Target: Reduction</p>	<p>* Drug related homicides: homicides that have involved drug users or dealers or have been related to drugs in any way. Measured in per year per million on Homicide by Force (HI) on the DCPD.</p>

National Policing Measures - As of January 2025 the current data set is up to September 2024 unless otherwise stated.

Lowest per 100,000 pop ●●●●● Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

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*Baseline comparison: January 2019 to December 2019
Green denotes Target has been met or exceeded

The outlier's performance has been paused until guidance is given from the Home Office after the change in government therefore is not included in reporting.

Serious Violence: Sharp Admissions	MSG: ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 5th (out of 42)	<ul style="list-style-type: none"> • 29% decrease in the overall volume of NHS Sharps injury admissions in June 2024 compared to the baseline. • This is the latest update (November 2024) on Digital Crime Performance Pack (DCPP). 	Target: Reduce by 10%	
Serious Violence: Firearms	MSG : ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 19th (out of 42)	<ul style="list-style-type: none"> • 14% decrease in the number of police recorded crime involving a firearm as of June 2024. • West Mercia has the second lowest volume in the region but third highest in their MSG. 	Target: Reduce by 10%	
Serious Violence: Knives	MSG : ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 13th (out of 42)	<ul style="list-style-type: none"> • 21% decrease in the number of police recorded crime involving a knife or sharp instrument as of June 2024 when compared to the baseline*. • This is the latest update (November 2024) on Digital Crime Performance Pack (DCPP). • West Mercia has the second lowest volume in the region but the fourth highest in their MSG. 	Target: Reduce by 10%	
Violence Against Women and Girls (VAWG): Rape	MSG : ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 9th (out of 42)	<ul style="list-style-type: none"> • Since the baseline*, there has been a 5% decrease in the overall volume of Rape as of September 2024. • MSG average - increased by 14% • National average - increased by 18%. 	No Target	
VAWG: Sexual Assault	MSG : ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 7th (out of 42)	<ul style="list-style-type: none"> • Since the baseline*, there has been a 32% increase in the overall volume of Sexual Assaults as of September 2024. • MSG average - increased by 31% • National average - increase by 31%. 	No Target	
VAWG: Other Sexual Offences	MSG: ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 11th (out of 42)	<ul style="list-style-type: none"> • As of September 2024, there has been a 11% decrease in the overall volume of Other Sexual Offences compared to the baseline*. • MSG average - increased by 16% • National average - increased by 17%. 	No Target	

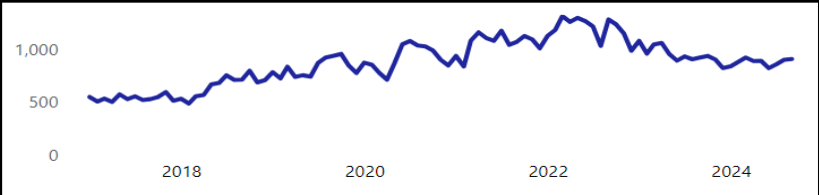
National Policing Measures

Lowest per 100,000 pop ●●●●● Highest per 100,000 pop
 apart from Homicide/ Drug homicide/Serious Violence which is per million pop.

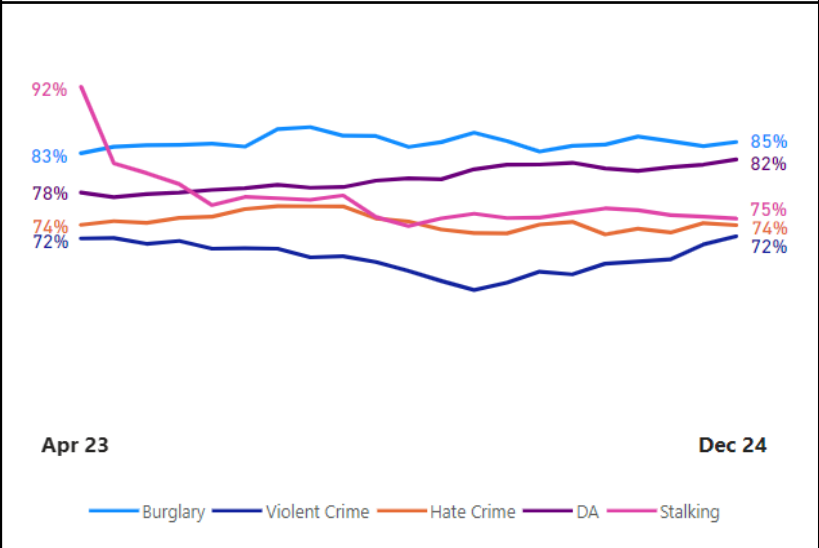
MSG = Most Similar Group
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*Baseline comparison: January 2019 to December 2019

VAWG: Stalking and Harassment	MSG: ● ● ● ● ● ● Regional: ■ ■ ■ ■ National: 17th (out of 42)	<ul style="list-style-type: none"> Since the baseline*, there has been an 82% increase in the overall volume of Stalking and Harassment as of September 2024. MSG average - increased by 66%.
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Satisfaction in Victims	<ul style="list-style-type: none"> Results are statistically valid at force level; all LPA data should be considered as being indicative only (unless otherwise stated). The force has met the targets in the case of burglary, violent crime and DA and is slightly below in the case of hate crime. There have been no significant trends observed across the reporting period in relation to any of the crime types. DA has seen a slight increase while stalking saw a marked downturn initially and then gradual declines thereafter but neither of these are statistically significant. North Worcestershire is above target across each area of victim satisfaction. There are areas of concern in South Worcestershire (hate crime and stalking), Herefordshire (stalking, which has seen a statistically significant fall), Shropshire (hate crime) and Telford (stalking and burglary, although the latter has seen recent upturns).
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Crime Table – West Mercia

- No crime type met or exceeded the upper threshold.
- Criminal damage and arson had a statistically significant increase compared to the twelve-month average driven by an increase in South Worcestershire with a 29% increase on the 12-month average.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Dec-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Total Recorded Crime	8490 6027	6,508	6,768	-4%	No		61,596	66,784	-8%
Violence With Injury	1068 679	751	810	-7%	No		7,361	8,124	-9%
Violence Without Injury	2186 1779	1,911	1,902	0%	No		17,075	18,041	-5%
Rape	123 82	110	102	8%	No		941	954	-1%
Other Sexual Offences	237 149	215	206	5%	No		1,911	1,766	8%
Personal Robbery	59 34	34	42	-19%	No		371	429	-14%
Business Robbery	9 0	4	5	-17%	No		48	34	41%
Residential Burg	351 205	224	216	4%	No		1,899	2,647	-28%
Burg - Business & Community	177 84	83	112	-26%	No		1,012	1,236	-18%
Vehicle Offences	482 256	398	341	17%	No		3,160	3,493	-10%
Theft from Person	56 12	41	31	32%	No		302	339	-11%
Bicycle Theft	95 30	36	55	-35%	No		512	600	-15%
Shoplifting	1043 592	625	782	-20%	Yes		7,209	7,638	-6%
All Other Theft Offences	745 468	470	541	-13%	Yes		4,954	5,737	-14%
Criminal Damage & Arson	812 542	698	635	10%	Yes		5,793	6,301	-8%

		Dec-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Drug Offences	225 150	160	183	-12%	No		1,631	1,691	-4%
Possession of Weapons	113 67	94	90	5%	No		814	815	0%
Public Order	976 290	505	561	-10%	No		5,209	6,080	-14%
Misc. Crimes Against Society	202 128	149	156	-5%	No		1,394	1,506	-7%

		Dec-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Domestic Abuse (Crimes & Crimed Incs.)	2199 1692	1,913	1,851	3%	No		16,769	17,896	-6%
Vulnerable Adults (Crimes & Crimed Incs.)	1050 880	1,004	1,038	-3%	No		9,588	8,711	10%
Child at Risk (Crimes & Crimed Incs.)	2404 1470	1,468	1,777	-17%	Yes		15,747	17,669	-11%
Child Sexual Exploitation (Crimes & Crimed Incs.)	72 28	58	62	-6%	No		611	472	29%

		Dec-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Serious Violence	1118 702	769	837	-8%	No		7,592	8,475	-10%
Alcohol Related	509 274	332	358	-7%	No		3,264	3,663	-11%
Incidents	19087 13288	15,001	15,199	-1%	No		138,328	150,195	-8%
Anti Social Behaviour	1838 913	1,053	1,333	-21%	No		12,453	12,961	-4%
Mental Health	17 0	7	8	-12%	No		78	83	-6%

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – South Worcestershire

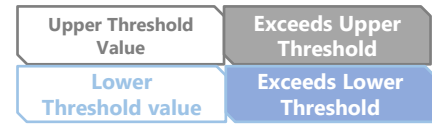
Exceeds or meets upper threshold:

- Theft from Person
- Criminal Damage & Arson

Statistically significant increase compared to the twelve-month average:

- Vehicle Offences
- Criminal Damage & Arson

However, in both offence types there are several offences that were committed in the previous month but recorded in the reporting month.



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		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	2104 1488	1,681	1,707	-2%	No	15,691	16,759	-6%		
Violence With Injury	257 162	215	201	7%	No	1,839	1,939	-5%		
Violence Without Injury	483 421	416	449	-7%	No	4,074	4,109	-1%		
Rape	32 13	27	26	4%	No	249	206	21%		
Other Sexual Offences	63 25	52	48	8%	No	439	386	14%		
Personal Robbery	14 5	9	10	-10%	No	95	89	7%		
Business Robbery	5 0	1	2	-45%	NA	17	10	70%		
Residential Burglary	130 40	62	57	9%	No	509	843	-40%		
Business & Community Burglary	64 14	22	26	-16%	No	238	389	-39%		
Vehicle Offences	163 48	132	95	40%	Yes	914	1,048	-13%		
Theft from Person	10 3	10	10	5%	No	94	58	62%		
Bicycle Theft	42 15	11	22	-50%	No	192	271	-29%		
Shoplifting	278 149	178	219	-19%	No	2,058	1,995	3%		
All Other Theft Offences	192 99	116	131	-12%	No	1,235	1,407	-12%		
Criminal Damage & Arson	207 144	219	170	29%	Yes	1,554	1,614	-4%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	59 28	40	39	2%	No	348	401	-13%		
Possession of Weapons	27 9	22	22	2%	No	197	152	30%		
Public Order Offences	209 106	111	141	-21%	Yes	1,286	1,487	-14%		
Misc. Crimes Against Society	59 19	38	39	-3%	No	353	355	-1%		

Domestic Abuse (Crimes & Crimed Incs.)	488 381	431	442	-2%	No	4,028	3,936	2%		
Hate Crime (Crimes & Crimed Incs.)	60 24	41	42	-1%	No	389	394	-1%		
Vulnerable Adults (Crimes & Crimed Incs.)	254 159	236	239	-1%	No	2,220	1,837	21%		
Child At Risk (Crimes & Crimed Incs.)	486 329	328	386	-15%	Yes	3,440	3,696	-7%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	16 5	11	13	-16%	No	131	101	30%		
Serious Violence	264 165	217	205	6%	No	1,868	1,988	-6%		

Incidents	4814 3417	3,878	3,894	0%	No	35,487	38,149	-7%		
Anti Social Behaviour	488 273	304	355	-14%	No	3,240	3,548	-9%		

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – North Worcestershire

Exceeds or meets upper threshold:

- Child Sexual Exploitation (Crimes and Crimed Incidents)

Statistically significant increase compared to the twelve-month average:

- Theft From Person

However, there are offences that were committed in the previous month but recorded in the reporting month.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

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		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1968 1327	1,493	1,581	-6%	No	14,574	15,373	-5%		
Violence With Injury	256 138	151	184	-18%	No	1,670	1,825	-8%		
Violence Without Injury	495 373	407	423	-4%	No	3,804	3,931	-3%		
Rape	28 11	17	20	-17%	No	185	174	6%		
Other Sexual Offences	54 20	45	43	5%	No	431	364	18%		
Personal Robbery	26 2	12	11	14%	No	101	145	-30%		
Business Robbery	2 0	1	2	-48%	NA	20	5	300%		
Residential Burglary	91 45	70	58	20%	No	534	648	-18%		
Business & Community Burglary	51 15	25	30	-18%	No	282	311	-9%		
Vehicle Offences	150 92	136	121	12%	No	1,119	1,120	0%		
Theft from Person	14 1	11	7	59%	Yes	67	70	-4%		
Bicycle Theft	13 1	2	7	-72%	No	68	68	0%		
Shoplifting	276 111	138	180	-23%	No	1,671	1,840	-9%		
All Other Theft Offences	172 100	120	128	-6%	No	1,203	1,300	-7%		
Criminal Damage & Arson	184 105	154	144	7%	No	1,361	1,368	-1%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Drug Offences	58 27	39	38	2%	No
Possession of Weapons	33 8	20	19	5%	No
Public Order Offences	199 78	119	134	-11%	No
Misc. Crimes Against Society	44 21	26	32	-17%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
329	385	-15%		
172	192	-10%		
1,270	1,325	-4%		
287	302	-5%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Domestic Abuse (Crimes & Crimed Inc.)	522 350	404	410	-2%	No
Hate Crime (Crimes & Crimed Inc.)	41 24	31	38	-19%	No
Vulnerable Adults (Crimes & Crimed Inc.)	245 149	202	203	0%	No
Child At Risk (Crimes & Crimed Inc.)	556 296	298	380	-22%	Yes
Child Sexual Exploitation (Crimes & Crimed Inc.)	18 7	20	13	60%	No
Serious Violence	260 140	153	188	-19%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
3,695	4,004	-8%		
359	293	23%		
1,879	1,807	4%		
3,347	3,900	-14%		
133	83	60%		
1,705	1,848	-8%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Incidents	4431 2919	3,557	3,509	1%	No
Anti Social Behaviour	432 202	234	327	-28%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
32,219	34,211	-6%		
3,094	2,976	4%		

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Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – Herefordshire

No crime type exceeds the upper threshold or has had a statistically significant increase compared to the twelve-month average.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1066 744	754	840	-10%	No	7,541	8,330	-9%		
Violence With Injury	167 82	83	105	-21%	No	944	1,174	-20%		
Violence Without Injury	303 218	238	250	-5%	No	2,224	2,354	-6%		
Rape	23 9	18	16	14%	No	139	144	-3%		
Other Sexual Offences	39 23	20	32	-38%	No	301	288	5%		
Personal Robbery	11 0	5	6	-10%	No	48	42	14%		
Business Robbery	1 0	0	0	0%	NA	0	1	-100%		
Residential Burglary	60 19	34	28	22%	No	231	369	-37%		
Business & Community Burglary	25 5	9	13	-30%	No	125	146	-14%		
Vehicle Offences	42 9	18	27	-32%	No	241	231	4%		
Theft from Person	7 0	6	3	89%	No	32	28	14%		
Bicycle Theft	18 3	3	7	-56%	No	58	99	-41%		
Shoplifting	101 36	58	76	-24%	No	716	625	15%		
All Other Theft Offences	119 60	59	75	-22%	Yes	658	832	-21%		
Criminal Damage & Arson	110 60	81	76	7%	No	644	752	-14%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	35 18	20	28	-27%	No	239	227	5%		
Possession of Weapons	16 6	14	11	26%	No	104	103	1%		
Public Order Offences	119 31	73	67	8%	No	654	745	-12%		
Misc. Crimes Against Society	27 12	15	21	-27%	No	183	170	8%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Domestic Abuse (Crimes & Crimed Incs.)	281 200	227	221	3%	No	1,987	2,223	-11%		
Hate Crime (Crimes & Crimed Incs.)	34 3	20	16	26%	No	159	191	-17%		
Vulnerable Adults (Crimes & Crimed Incs.)	201 149	171	179	-5%	No	1,617	1,564	3%		
Child At Risk (Crimes & Crimed Incs.)	354 193	183	258	-29%	Yes	2,243	2,426	-8%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	14 0	6	7	-12%	No	64	64	0%		
Serious Violence	173 85	84	108	-22%	No	965	1,221	-21%		

		Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Incidents	2359 1677	1,796	1,869	-4%	No	16,743	18,528	-10%		
Anti Social Behaviour	239 121	139	169	-18%	No	1,537	1,668	-8%		

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Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – Shropshire

No crime type exceeds the upper threshold or has had a statistically significant increase compared to the twelve-month average.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

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	Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1,315	1,385	-5%	No	12,592	14,179	-11%		
Violence With Injury	175	168	4%	No	1,534	1,742	-12%		
Violence Without Injury	405	393	3%	No	3,578	3,851	-7%		
Rape	24	19	25%	No	176	189	-7%		
Other Sexual Offences	51	44	17%	No	397	381	4%		
Personal Robbery	3	6	-49%	No	59	72	-18%		
Business Robbery	2	1	243%	NA	7	10	-30%		
Residential Burglary	32	45	-29%	No	386	486	-21%		
Business & Community Burglary	15	23	-36%	No	200	260	-23%		
Vehicle Offences	67	56	19%	No	509	580	-12%		
Theft from Person	4	5	-26%	No	57	64	-11%		
Bicycle Theft	11	12	-10%	No	123	74	66%		
Shoplifting	125	162	-23%	No	1,460	1,789	-18%		
All Other Theft Offences	104	118	-12%	No	1,070	1,251	-14%		
Criminal Damage & Arson	128	139	-8%	No	1,255	1,363	-8%		

	Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	26	32	-18%	No	297	313	-5%		
Possession of Weapons	14	17	-15%	No	153	175	-13%		
Public Order Offences	95	114	-16%	No	1,049	1,286	-18%		
Misc. Crimes Against Society	34	32	7%	No	282	293	-4%		

Domestic Abuse (Crimes & Crimed Incs.)	403	376	7%	No	3,427	3,835	-11%		
Hate Crime (Crimes & Crimed Incs.)	15	28	-46%	No	253	261	-3%		
Vulnerable Adults (Crimes & Crimed Incs.)	211	196	8%	No	1,856	1,661	12%		
Child At Risk (Crimes & Crimed Incs.)	331	370	-10%	Yes	3,292	3,753	-12%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	9	17	-46%	No	150	124	21%		
Serious Violence	179	174	3%	No	1,580	1,791	-12%		

Incidents	3,217	3,264	-1%	No	29,627	32,582	-9%		
Anti Social Behaviour	212	265	-20%	No	2,492	2,722	-8%		

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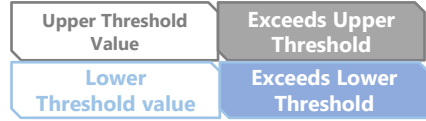
Volumes based on date the offence was recorded, not committed.

Crime Table – Telford & Wrekin

No crime type exceeds the upper threshold.

Statistically significant increase compared to the twelve-month average:
 • Violence without Injury

However, there are offences that were recorded last month but committed in the months prior. This would decrease the volume to below the 12-month average.



	Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1,199	1,209	-1%	No	10,918	11,979	-9%		
Violence With Injury	126	151	-16%	No	1,361	1,501	-9%		
Violence Without Injury	406	363	12%	Yes	3,255	3,452	-6%		
Rape	23	20	13%	No	183	212	-14%		
Other Sexual Offences	42	36	18%	No	319	323	-1%		
Personal Robbery	5	10	-48%	No	66	80	-18%		
Business Robbery	0	1	-100%	NA	4	9	-56%		
Residential Burglary	25	27	-9%	No	236	301	-22%		
Business & Community Burglary	12	18	-34%	No	166	137	21%		
Vehicle Offences	44	42	5%	No	372	482	-23%		
Theft from Person	9	5	71%	No	50	52	-4%		
Bicycle Theft	9	7	24%	No	71	86	-17%		
Shoplifting	126	145	-13%	No	1,304	1,330	-2%		
All Other Theft Offences	71	87	-18%	No	779	922	-16%		
Criminal Damage & Arson	114	103	10%	No	970	1,116	-13%		

	Dec 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	31	44	-29%	No	401	334	20%		
Possession of Weapons	23	20	14%	No	180	179	1%		
Public Order Offences	100	101	-1%	No	933	1,156	-19%		
Misc. Crimes Against Society	33	29	13%	No	268	307	-13%		

Domestic Abuse (Crimes & Crimed Incs.)	408	387	6%	No	3,486	3,818	-9%		
Hate Crime (Crimes & Crimed Incs.)	26	31	-16%	No	310	275	13%		
Vulnerable Adults (Crimes & Crimed Incs.)	169	203	-17%	No	1,862	1,695	10%		
Child At Risk (Crimes & Crimed Incs.)	312	370	-16%	No	3,307	3,757	-12%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	11	12	-7%	No	124	95	31%		
Serious Violence	130	154	-15%	No	1,390	1,540	-10%		

Incidents	2,530	2,656	-5%	No	24,092	26,660	-10%		
Anti Social Behaviour	164	222	-26%	No	2,089	2,404	-13%		

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Volumes based on date the offence was recorded, not committed.

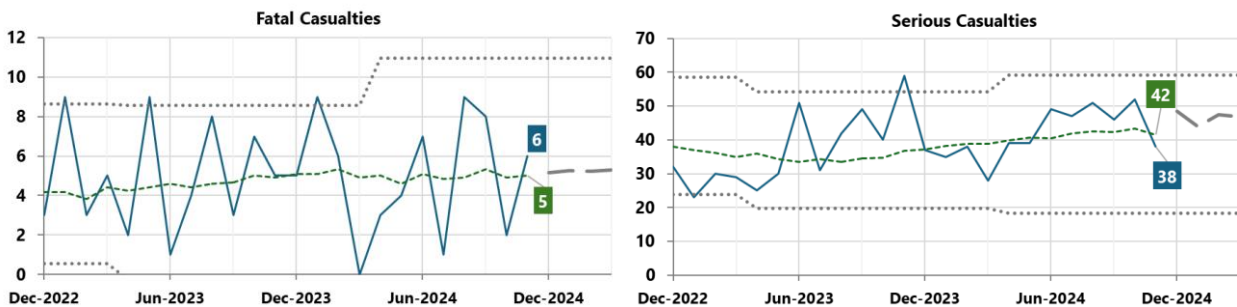
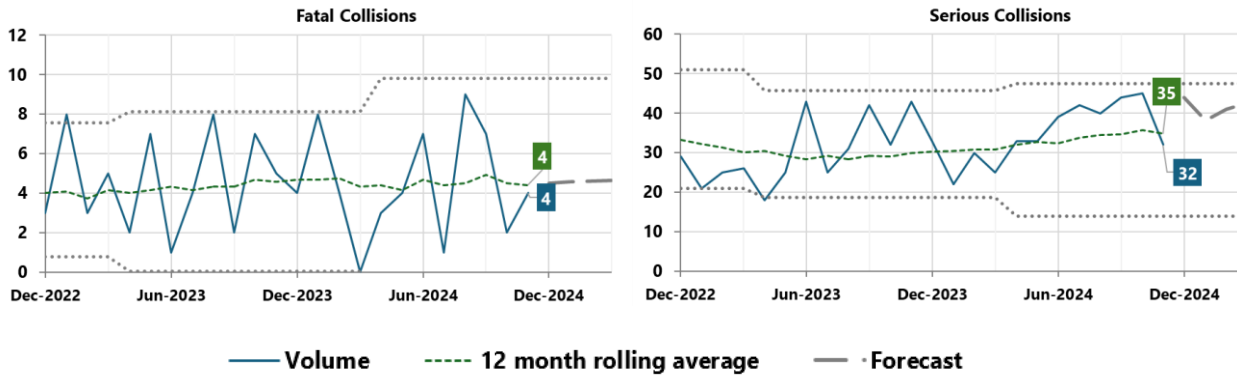
Road Safety – Killed and Seriously Injured

3% increase in Fatal Collisions year to month 2024/2025 however volumes are low.

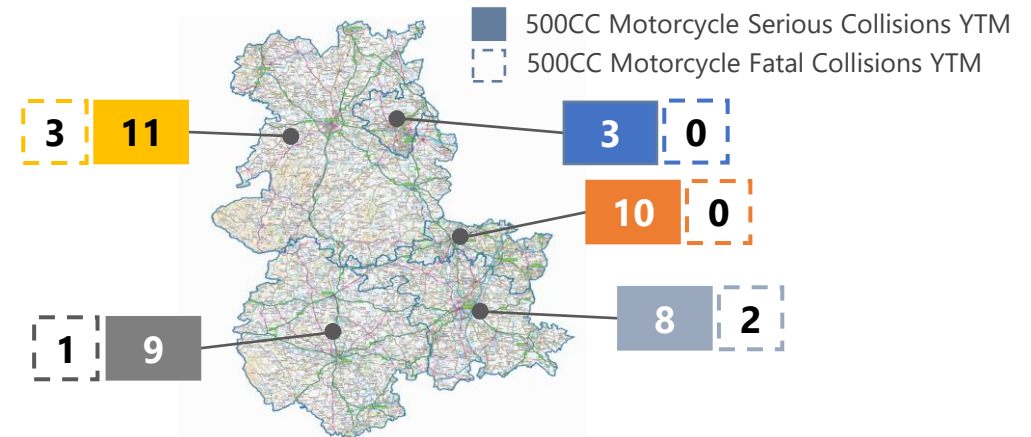
KSI reporting a month behind going forward due to delay between collisions and data being available.

Target:

- Reduce fatal casualties by 5%.
- Reduce fatal collisions by 5%
- Reduce serious casualties by 2%.
- Reduce serious collisions by 2%.
- Reduce 500CC motorcycle casualties by 4%.
- Reduce 500CC motorcycle collisions by 4%.



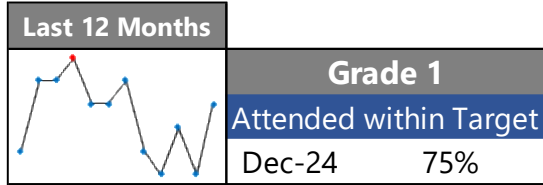
	Volume of	Target	Current Reporting Month	Change last month on 12 month rolling average	Year To Month	Change year to month on last year	Previous 12 months
1	Fatal Casualties	Reduce by 5%	6	18.1%	40	3%	
2	Fatal Collisions	Reduce by 5%	4	-12.5%	37	3%	
3	Serious Casualties	Reduce by 2%	38	-14.0%	361	10%	
4	Serious Collisions	Reduce by 2%	32	-11.7%	308	19%	
5	KSI Fatal Casualties involving 500CC motorcycles	Reduce by 4%	0	100.0%	6	-33%	
6	KSI Fatal Collisions involving 500CC motorcycles	Reduce by 4%	0	100.0%	6	-40%	



Emergency Response Times – Grade 1

75% of Grade 1 incidents were attended within 20 minutes. This is below target.

Target: Grade 1 - 90% attendance within target of 20 minutes.

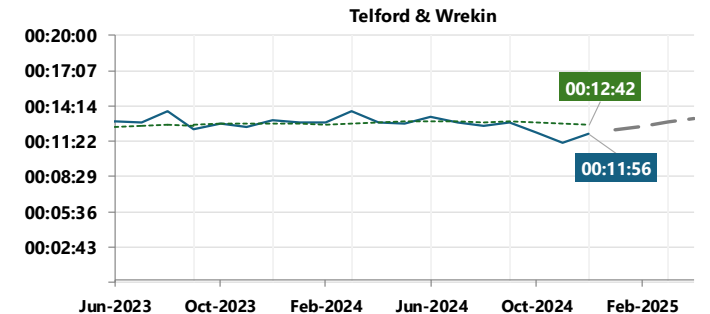
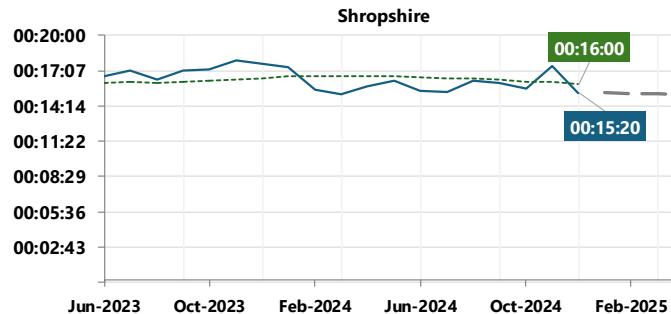
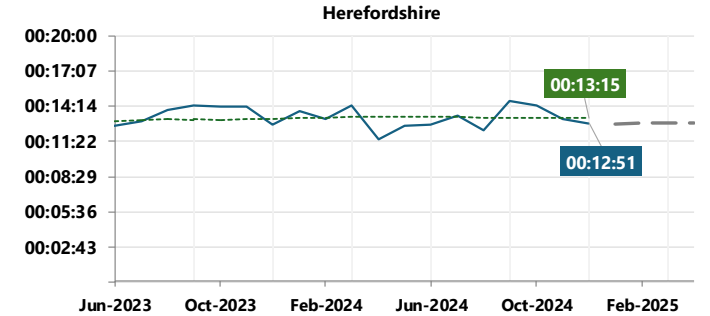
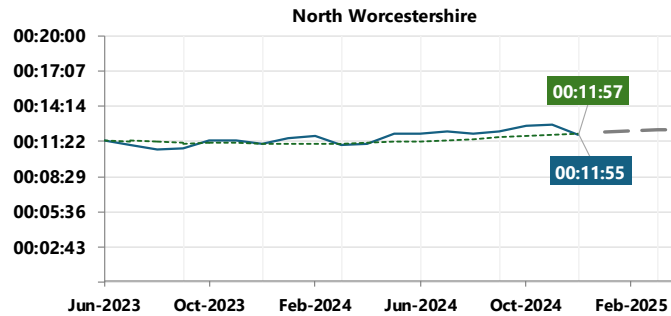
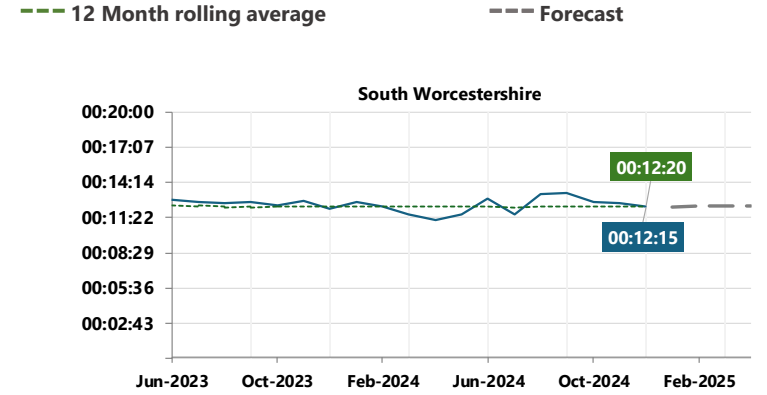
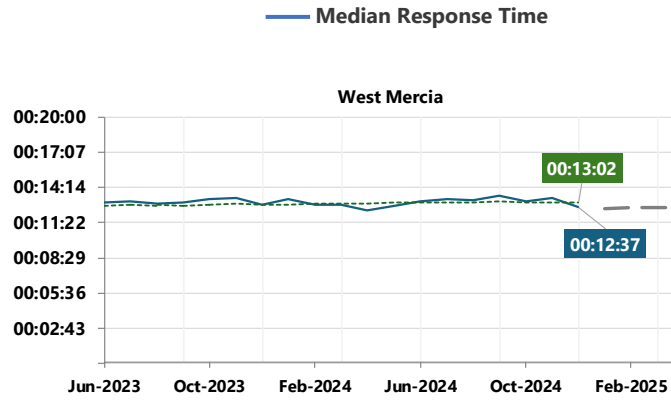


◆ Indicates highest point in previous 12 months.

Herefordshire, Shropshire and Telford & Wrekin each saw a slight improvement in Grade 1 incidents attended within target last month.

Shropshire consistently have the highest median response time for Grade 1 incidents.

Dispatch and officer time remain consistent.

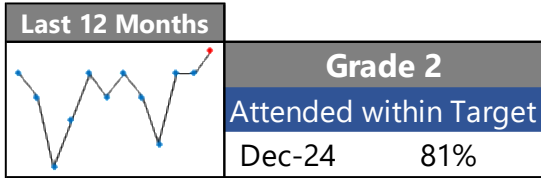


'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected. The Final Incident Grade is used to determine the grade of an incident.

Emergency Response Times – Grade 2

81% of Grade 2 incidents were attended within 2 hours.

Target: Grade 2 - attendance within target of 2 hours.

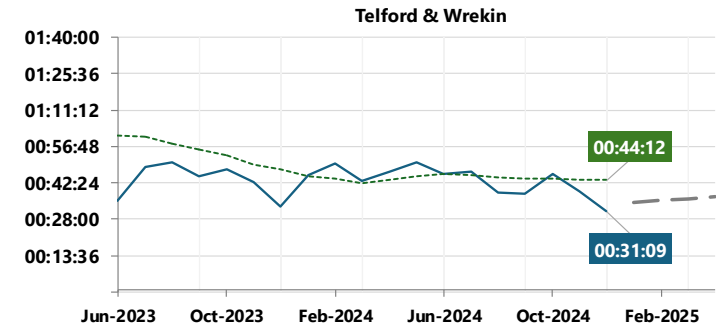
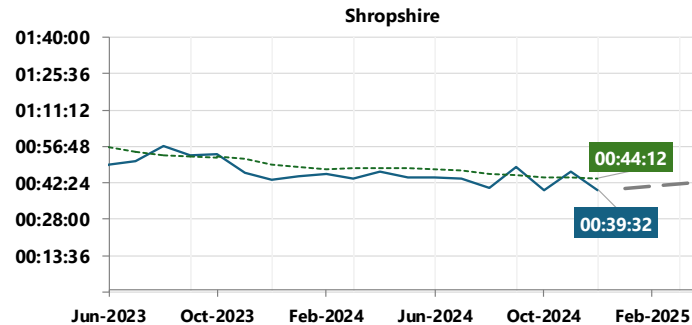
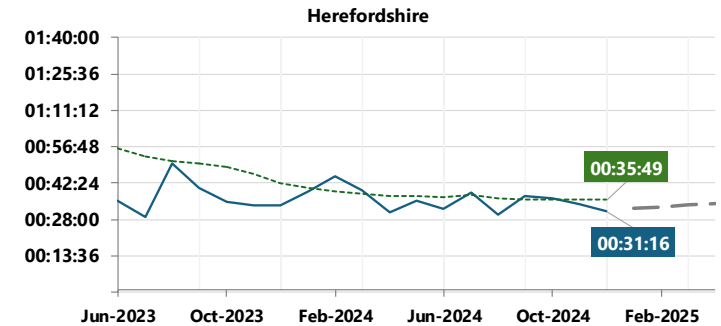
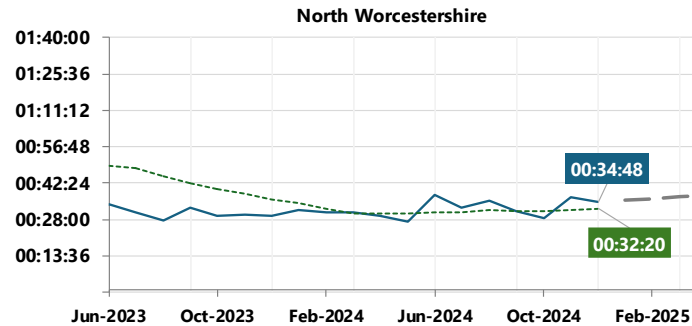
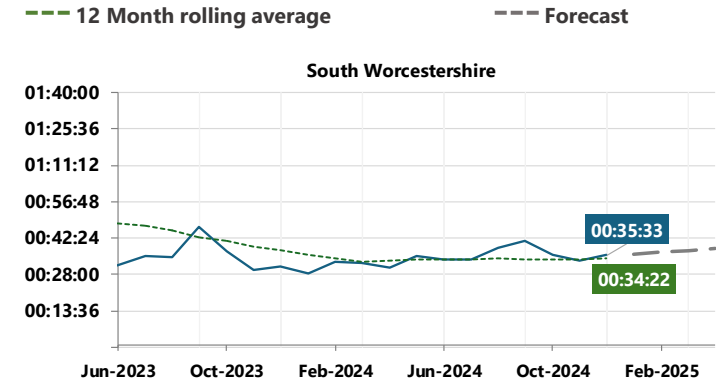
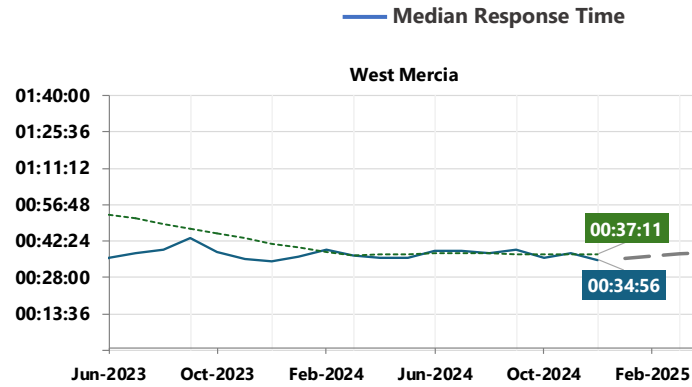


◆ Indicates highest point in previous 12 months.

All LPA's saw a slight improvement in grade 2 incidents attended within target last month.

Dispatch and officer time remain consistent.

It is almost certain that the decrease in Grade 2 incidents high 'dispatch time' is driven by the training and grading changes made on 03 April 2023.



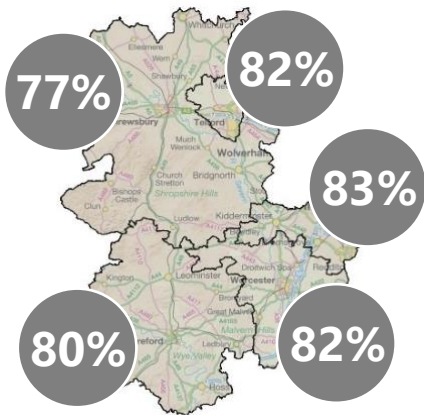
'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected. The Final Incident Grade is used to determine the grade of an incident.

Target: 85%

Crime Survey England & Wales shows confidence in West Mercia at 70%, no change on the previous Qtr.

This is in line with its Most Similar Group (MSG) and places the force fifth out of eight.

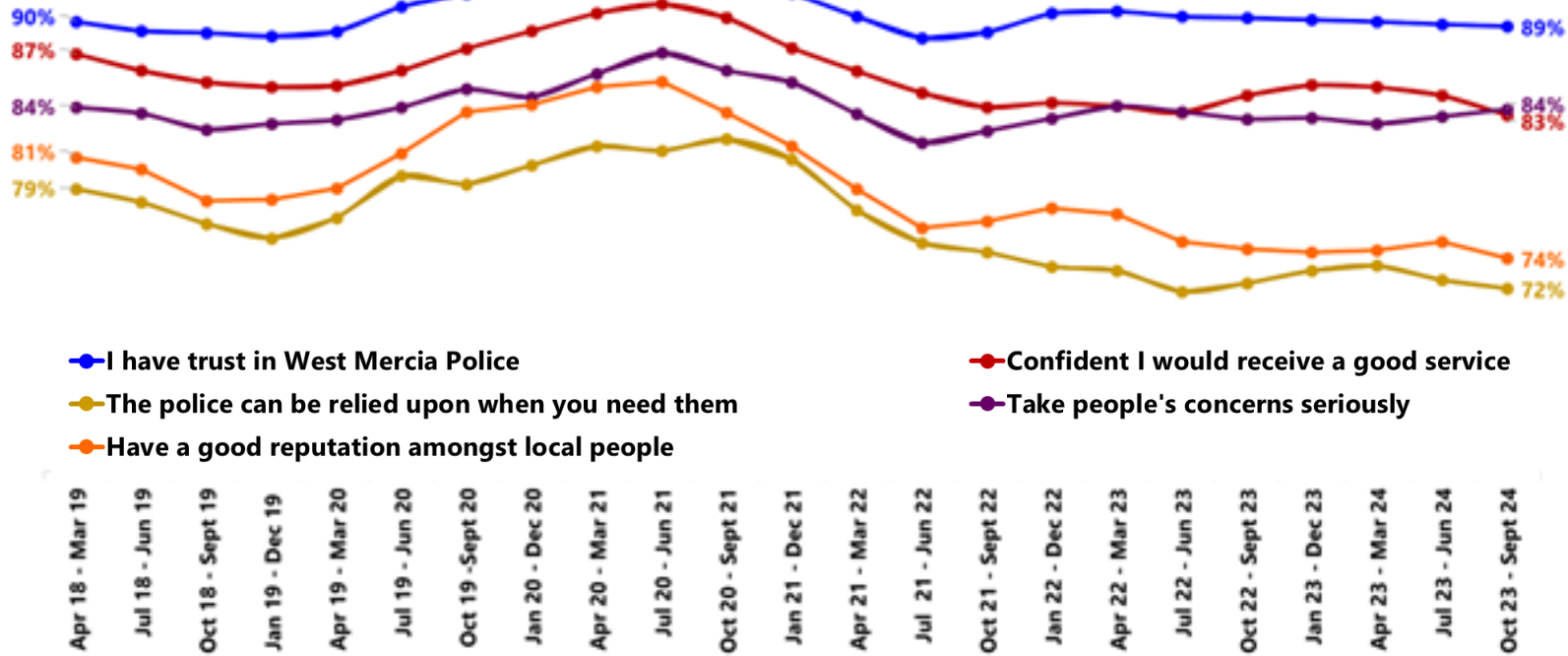
Levels generally remain consistent across all Local Policing Areas



West Mercia:



West Mercia Public Confidence: Drivers



Public Contact - 999 performance has increased by 1 percentage point and is above the 12-month rolling average.

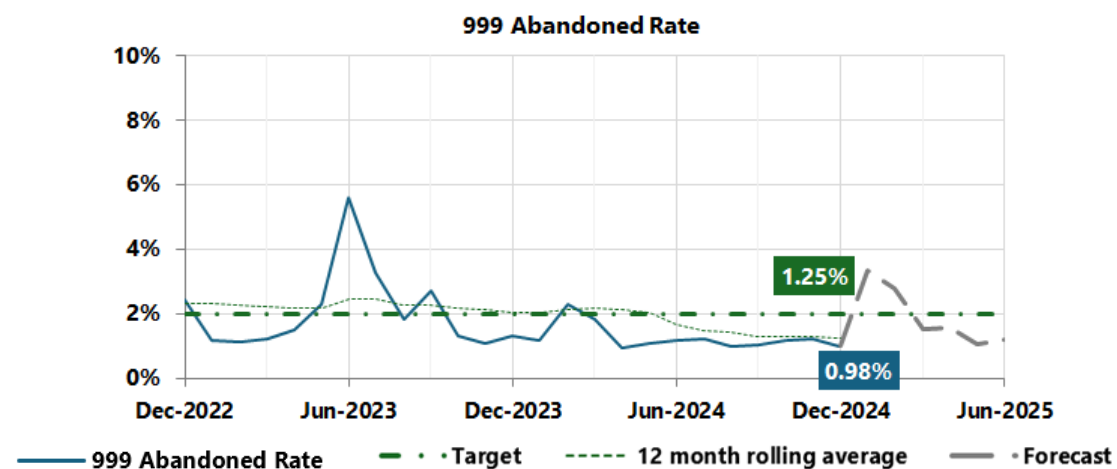
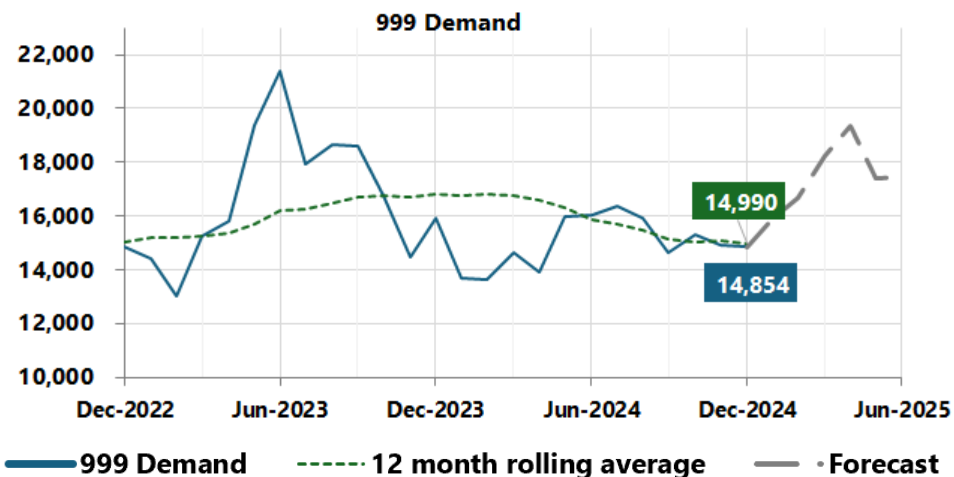
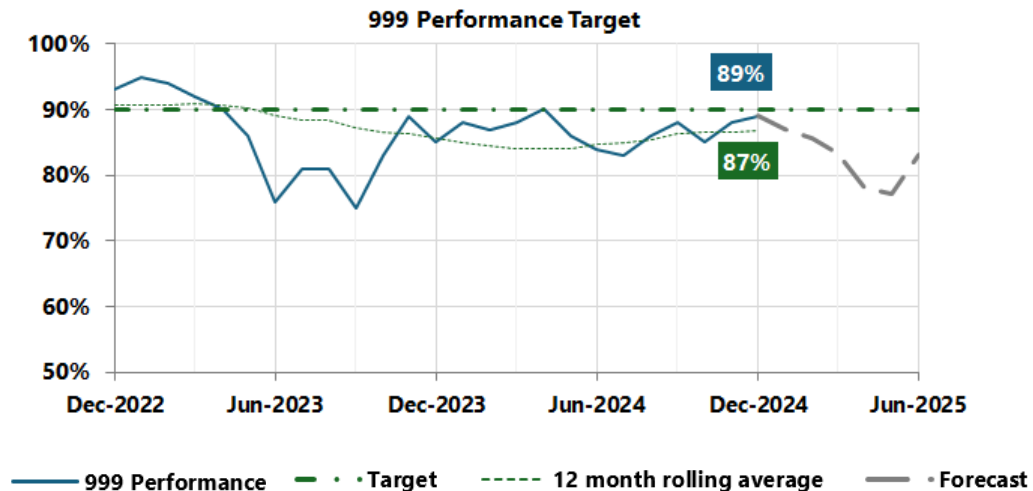
131 calls per 1,000 West Mercia population in the year ending October 2024. This is significantly lower than the England and Wales average of 163 according to PEEL DAP.

Demand has slightly decreased from the previous month and is below the 12-month rolling average.

Monthly changes to demand and performance are not statistically significant.

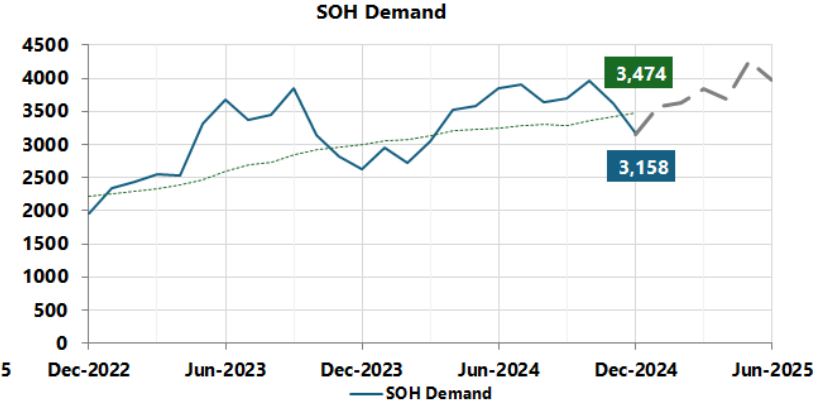
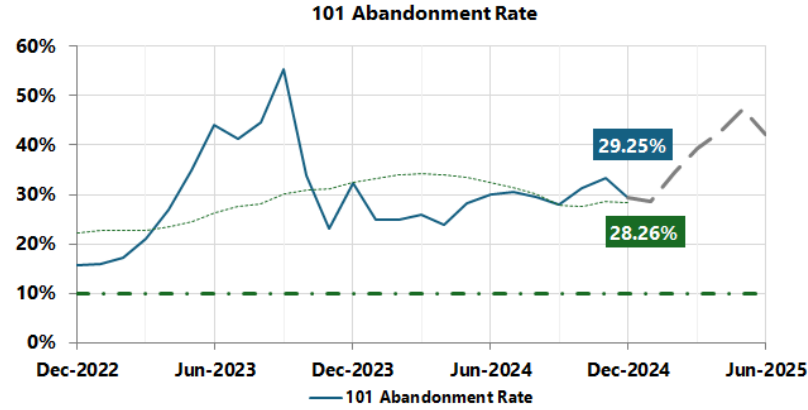
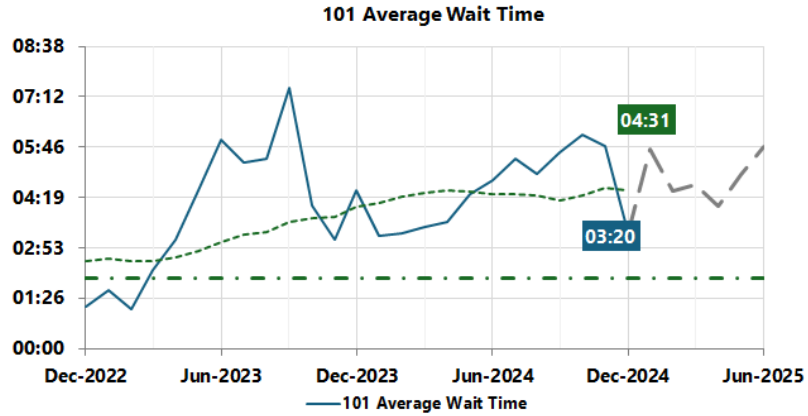
There were a number of system issues in December 2024. It is highly likely that this limited performance.

9 buddy calls were received in November. A decrease of 7 from the previous month.

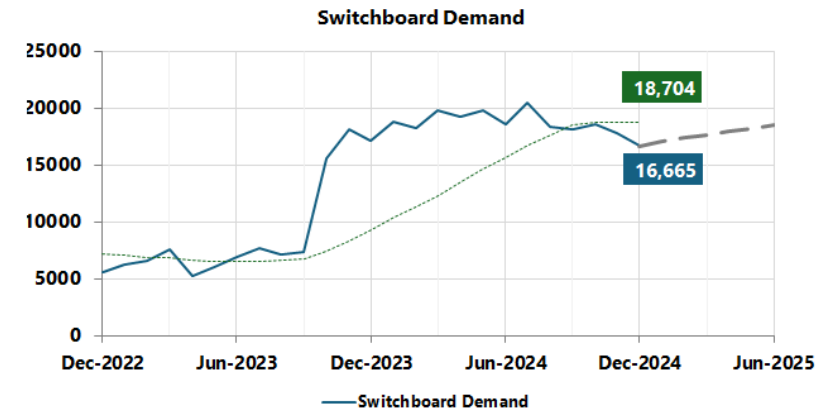
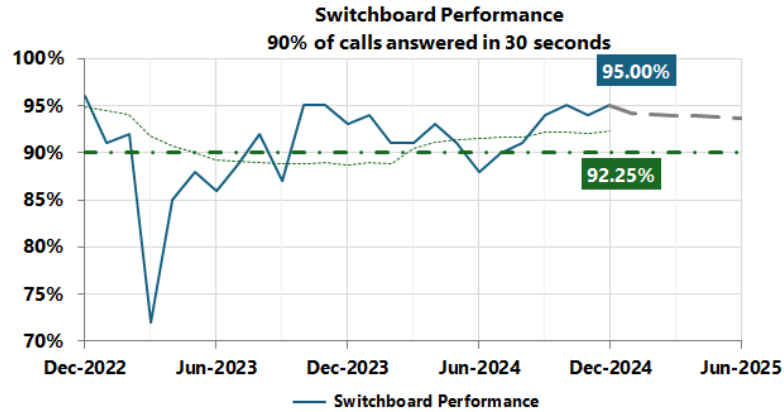
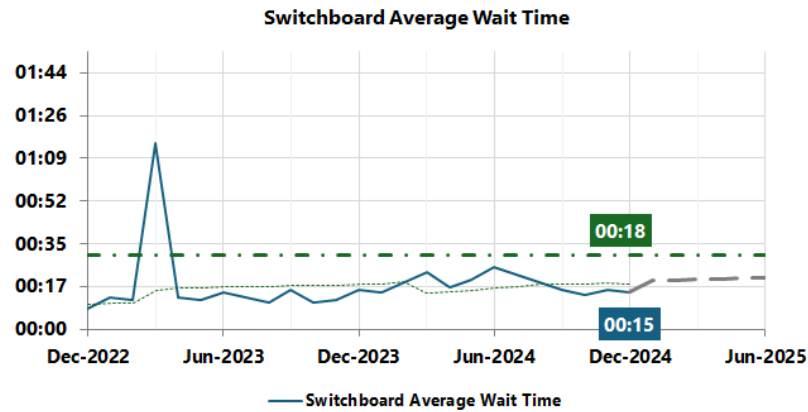


Public Contact – 101, Single Online Home and Switchboard

101 Average Wait Time decreased 2 minutes 27 seconds to the lowest wait time since February 2024 following a trend of increased waits.



- . . Target
 - - - 12 month rolling average
 - - - Forecast





Our strategic vision

West Mercia Police is a people-led, tech-enabled, crime fighting service.

We deliver the Safer West Mercia Plan.

Please forward any feedback in relation to this report to SPIPerformance@westmercia.pnn.police.uk

